We must realize that when basic needs have been met, human development is primarily about being more, not having more ~Dalai Lama XIV

Welcome to the CCSF Student Essentials Support Guide for students. This guide will provide you with a list of resources and support services that can assist you throughout your time at City College of San Francisco. Whether you are a new student or a returning student, in this guide you will find the basic needs supports available to ensure you are supported and successful during your educational journey.

CCSF Student Services/Resources List
Virtual Counter Schedule
Questions?
Email: sparkpoint@ccsf.edu
Visit: CCSF Basic Needs / SparkPoint
Phone: (415) 239-3776

Food
Rams Food Market and Food Shelves
SF/Marin Food Bank - Food Finder
CalFresh Benefits

Housing Referrals
Homeless At-Risk Transitional Students (HARTS) Program
On-campus shower access
Limited hygiene supplies
County Homelessness Response System
2-1-1 Bay Area: Housing

Wellness
Student Health Center
Medical/Nursing Services;
Mental Health Services;
Family Pact & Workshops/Groups
SF Human Service Agency
Medical/Food/Cash Assistance
2-1-1 Bay Area
BASIC NEEDS

Student Parent Resources
Family Resource Center
Referrals to Student-Parent Resources
Lactation Room
CalWORKs
EOPS/CARE
Compass Family Services
Wu Yee Children's Services
Children's Council SF
Moms Against Poverty
Women, Infant, Children (WIC) - [NAHC]

Transportation
Guardian Scholars Program
Homeless At-Risk Transitional Students
Program (HARTS)
Extended Opportunity Programs and Services (EOPS)
SFMTA - SFMTA.com/fares
SFMTA.com/paratransit
Free Muni for all Youth
Referrals to reduced transit fares and parking
citation payment options

Academic Support
Textbook Resources
Associated Students Bookloan Program
Library Course Reserves/Rentals
Open Education Resources (OER)
Guardian Scholars Program
City Dream Center
Extended Opportunity Programs and Services (EOPS)
Multicultural Retention Services

Technology Loan Program
Rosenberg Library
Laptop and Chromebook Devices
Wifi Hotspot
Calculators

Bilingual Counseling Services
Academic Counseling Services
Multicultural Retention Services
Disabled Students Programs & Services (DSPS)
Extended Opportunity Programs and Services (EOPS)

Tutoring Services
Student Equity Tutorial Coordinator - Dawn
Mokuau; mokuau@ccsf.edu; (415) 452-5221
Student Tutoring and Resource (STAR) Center; www.ccsf.edu/lac/tutoring
Math Lab
English Lab
ESL Center for Language and Academic Development (CLAD) Lab
Biology Resource Center
DSPS Academic Assistance Program
Communication Lab
Computer Science Tutor Squad
Multi-Cultural Retention Center (MRSD) Tutoring
Metro Transfer Program
Project Shine
Puente Program
Writing Success Project
Working Adult Degree Program
NetTutor – Online
Career Services

We offer workshops (resumes, LinkedIn, etc.), one-on-one coaching, industry research/exploration, career panels, worksite tours, networking events, career fairs, informational interviews, mock interviews, job/internship placement. Everything you need to help you land your next job.

Office of Student Employment

If you need help paying for college or just want to work part-time on campus the Office of Student Employment has paid job opportunities with CCSF departments. Find a job in your academic area or just find something that works with your schedule.

Handshake

Handshake is CCSF’s employer engagement platform where you can network with employers and other students, explore the companies in your industry, and check out jobs and internships they post specifically for college students.

Work Experience

Work Experience courses help you earn credit for working or interning.

JobsNOW! For Job Seekers

Matches people looking for jobs with open positions.

Career Development Center

Career Counseling Services
- Counseling undecided students about educational majors or career paths
- Preparation for job or internship planning
- Resume and Interviewing counseling
- Job or Internship Search Assistance
- Career Exploration Online

Center for Entrepreneurship & Innovation

Provides access to critical resources and to network with the entrepreneurial community in San Francisco and the Bay Area.

Financial Services

Financial Support

Financial Aid Office
- FAFSA or CA Dream Act Application
- Debt Counseling
- Financial Literacy Resources

Student Emergency Fund Application (SEFA): One-time emergency funding (up to $500).

Scholarship Office

Full-time Incentive Grant (FTIG): $500 (may be eligible up to four terms. Grant availability based on AB19 funding).

Legal Consultation

City Dream Center
- Immigration Legal Services Referrals to legal support services

Tax Help

S.F. Human Services Agency
- United Way Bay Area
- Mission Economic Development Agency
CCSF RESOURCE CONTACTS

BASIC NEEDS

Food
Student Activities - ccsflife@mail.ccsf.edu
SparkPoint CCSF, Basic Needs Center - Alicia Fausto; sparkpoint@ccsf.edu

Housing Referrals
HARTS Program - Elaine Bautista; evbautista@ccsf.edu

Wellness
Student Health Services - George Martiniano Jr.; gmartiniano@ccsf.edu

Student Parent Resources
Family Resource Center - Tracey Faulkner; tfaulkne@ccsf.edu
CalWorks - Markeda Grey; calworks@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu
WIC - Alicia Fausto; sparkpoint@ccsf.edu

Transportation
GS/HARTS - Elaine Bautista; evbautista@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu
SFMTA - www.SFMTA.com/fares; www.SFMTA/paratransit
Clipper Pass Program - www.clipperstartcard.com

Academic Support: Textbook Resources
Associated Students - ccsflife@mail.ccsf.edu
Library Reserves - Angela Webster; awebster@ccsf.edu
Guardian Scholars Program - Elaine Bautista; evbautista@ccsf.edu
City Dream Center - Jacqueline Yanez Martinez; jyanez@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu

Technology Loan Program library@ccsf.edu

Bilingual Counseling Services
Academic Counseling - academiccounseling@ccsf.edu
DSPS Counseling - dspsacom@ccsf.edu; (415) 452-5481 (currently voicemail only)
EOPS Counseling - eops@ccsf.edu; (415) 239-3562
Multicultural Retention Services - academiccounseling@ccsf.edu

Tutoring
Student Equity Tutorial Coordinator: Dawn Mokuau; mokuau@ccsf.edu; (415) 452-5221

EMPLOYMENT & EDUCATION

Career Services - careerservices@ccsf.edu; (415) 452-7045

Office of Student Employment -
Studentemployment@ccsf.edu; Google Voice 415-506-8682

Career Development Center - careercenter@ccsf.edu;
(415) 239-3117

Center for Entrepreneurship and Innovation - Leo Bello; lbello@ccsf.edu

FINANCIAL SERVICES

Financial Aid Office - finaid@ccsf.edu
Student Emergency Fund Application - Lisa Morton; lmorton@ccsf.edu

Scholarship Office - scholarships@ccsf.edu
Full-Time Incentive Grant- ftig@ccsf.edu

Legal Consultation
City Dream Center - Jacqueline Yanez Martinez; jyanez@ccsf.edu

Tax Help
SFHSA - (415) 557-5000
UWBA - Dial 211 or 211bayarea.org
MEDA - fintax@medasf.org