

CCSF Culinary Arts

Hotel Internship

with the Handlery Union Square Hotel

The Handlery Union Square Hotel is the longest running family owned and operated hotel in San Francisco and Jon Handlery is its General Manger. "My first job was in housekeeping when I was 12 years old. I even had to redo the first room I cleaned!" Jon's father instilled in him the value of working every job in the family business. "If you don't understand how to do all the different jobs within the hotel, then how are you going to manage people?"

CCSF STUDENTS AT THE HANDLERY

Jon brings that same inter-disciplinary philosophy to the interns at the Handlery. "I always try to keep them moving around different departments. Like my father did with me." Another tradition Jon has kept has been the family's relationship with CCSF. "My father was a big supporter of Hospitality Education at CCSF from the beginning and our family has watched the program grow immensely. We've been very impressed with the men and women who've come out of City College and gone into the industry."

One reason for the Handlery's support has been the efforts the college takes to remain in touch with latest trends. "It's important to keep on top of what's going on in the hospitality industry, it's always changing! The teachers at CCSF do a good job of bringing people in to speak, and have some excellent industry advisors" on the board to guide their courses.

CCSF GRAD AND FORMER HANDLERY HOTEL INTERN: KRUTHIKA GANESH

Kruthika came to the USA from India on her husband's work visa, but without a work permit of her own, "so, I thought, now would be a good time for me to study." After some research, Kruthika found CCSF's Hotel Management course didn't require a work permit. "Before coming to America, I had worked in a hotel as a Guest Relations Executive, but didn't have a degree in Hotel Management. This was a good opportunity to build on that experience and gain some knowledge."

"I GOT TO SEE HOW EVERYTHING WORKS"

The internship at the Handlery taught Kruthika a lot about American hotels. "It was very different culturally." And while she had only ever worked in one department in India, "during the internship I got hands on experience in almost all the departments for at least a week. It was very insightful. I started in HR, then sales, housekeeping, reservations, and finally the front desk. After all that, I could connect the dots, I knew what everyone's job entailed."

Recently Kruthika moved with her husband to Vancouver, Canada "and within two weeks of arriving I got hired for the starting team at a new hotel." Now Kruthika is working the front desk at The Douglas Vancouver (a Marriott Autograph Collection Hotel) and "so far, it's going really well! I'm so grateful. CCSF had all the courses I was looking for and I had a great internship experience with the Handlery Hotel."

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Jon Handlery



Jon Handlery:
The Internship Host for the Handlery Hotel



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Kruthika Ganesh

Intern for the Handlery Hotel