

STUDENT ESSENTIALS SUPPORT GUIDE

A CCSF guide to help meet students' basic needs by connecting with resources and services.

August 2022



CITY COLLEGE OF SAN FRANCISCO

We must realize that when basic needs have been met, human development is primarily about being more, not having more ~Dalai Lama XIV

Welcome to the CCSF Student Essentials Support Guide for students. This guide will provide you with a list of resources and support services that can assist you throughout your time at City College of San Francisco. Whether you are a new student or a returning student, in this guide you will find the basic needs supports available to ensure you are supported and successful during your educational journey.

[CCSF Student Services/Resources List](#)
[Virtual Counter Schedule](#)

Questions?

Email: sparkpoint@ccsf.edu

Visit: [CCSF Basic Needs / SparkPoint](#)

BASIC NEEDS



Food

[Rams Food Market and Food Shelves](#)
[SF/Marin Food Bank - Food Finder](#)
[CalFresh Benefits](#)



Housing Referrals

[Homeless At-Risk Transitional Students \(HARTS\) Program](#)
On-campus shower access
Limited hygiene supplies
County Homelessness Response System



Wellness

[Student Health Center](#)
Medical/Nursing Services;
Mental Health Services;
Family Pact & Workshops/Groups
[SF Human Service Agency](#)
[Medical/Food/Cash Assistance](#)

BASIC NEEDS

Student Parent Resources

Family Resource Center

Referrals to Student-Parent Resources

Lactation Room



CalWORKs

EOPS/CARE

Compass Family Services

Wu Yee Children's Services

Children's Council SF

Moms Against Poverty

Transportation

Guardian Scholars Program

Homeless At-Risk Transitional Students

Program (HARTS)

Extended Opportunity Programs and Services
(EOPS)



SFMTA - SFMTA.com/fares

SFMTA.com/paratransit

Free Muni for all Youth

Referrals to reduced transit fares and parking
citation payment options

Academic Support

Textbook Resources

Associated Students Bookloan Program

Library Course Reserves/Rentals

Open Education Resources (OER)

Guardian Scholars Program

City Dream Center

Extended Opportunity Programs and
Services (EOPS)

Multicultural Retention Services



Technology Loan Program

Rosenberg Library

Laptop and Chromebook Devices

Wifi Hotspot

Calculators



Bilingual Counseling Services

Academic Counseling Services

Multicultural Retention Services

Disabled Students Programs & Services
(DSPS)

Extended Opportunity Programs and
Services (EOPS)

Tutoring Services

Student Equity Tutorial Coordinator - Dawn
Mokuau; mokuau@ccsf.edu; (415) 452-5221

Student Tutoring and Resource (STAR)
Center; www.ccsf.edu/lac/tutoring

Math Lab

English Lab

ESL Center for Language and Academic
Development (CLAD) Lab

Biology Resource Center

DSPS Academic Assistance Program

Communication Lab

Computer Science Tutor Squad

Multi-Cultural Retention Center (MRSD)
Tutoring

Metro Transfer Program

Project Shine

Puente Program

Writing Success Project

Working Adult Degree Program

NetTutor - Online



Employment & Education



Career Services

Career Services



- We offer workshops (resumes, LinkedIn, etc.), one-on-one coaching, industry research/exploration, career panels, worksite tours, networking events, career fairs, informational interviews, mock interviews, job/internship placement. Everything you need to help you land your next job.

Office of Student Employment

- If you need help paying for college or just want to work part-time on campus the Office of Student Employment has paid job opportunities with CCSF departments. Find a job in your academic area or just find something that works with your schedule.

Handshake

- Handshake is CCSF's employer engagement platform where you can network with employers and other students, explore the companies in your industry, and check out jobs and internships they post specifically for college students.

Work Experience

- Work Experience courses help you earn credit for working or interning.

JobsNOW! For Job Seekers

- Matches people looking for jobs with open positions.

Career Development Center

Career Counseling Services

- Counseling undecided students about educational majors or career paths
- Preparation for job or internship planning
- Resume and Interviewing counseling
- Job or Internship Search Assistance
- Career Exploration Online

Center for Entrepreneurship & Innovation



- Provides access to critical resources and to network with the entrepreneurial community in San Francisco and the Bay Area.

Financial Services

Financial Support



Financial Aid Office

FAFSA or CA Dream Act Application
Debt Counseling
Financial Literacy Resources

Student Emergency Fund Application (SEFA):
One-time emergency funding (up to \$500).

Scholarship Office

Full-time Incentive Grant (FTIG):
\$500 (may be eligible up to four terms.
Grant availability based on AB19 funding).



Legal Consultation

City Dream Center

Immigration Legal Services
Referrals to legal support services



CCSF RESOURCE CONTACTS

BASIC NEEDS

Food

Student Activities - ccsflife@mail.ccsf.edu

Housing Referrals

HARTS Program - Elaine Bautista;
evbautista@ccsf.edu

Wellness

Student Health Services - George Martiniano Jr.; gmartiniano@ccsf.edu

Student Parent Resources

Family Resource Center - Tracey Faulkner;
tfaulkne@ccsf.edu
CalWorks - Gabriela Ulloa; gulloa@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu

Transportation

GS/HARTS - Elaine Bautista;
evbautista@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu
SFMTA - www.SFMTA.com/fares;
www.SFMTA/paratransit

Academic Support: Textbook Resources

Associated Students - ccsflife@mail.ccsf.edu
Library Reserves - Angela Webster;
awebster@ccsf.edu
Guardian Scholars Program - Elaine Bautista;
evbautista@ccsf.edu
City Dream Center - Jacqueline Yanez
Martinez; jyanez@ccsf.edu
EOPS - Karen Gibson; eops@ccsf.edu

Technology Loan Program

library@ccsf.edu

Bilingual Counseling Services

Academic Counseling -
academiccounseling@ccsf.edu
DSPS Counseling - dspsacom@ccsf.edu;
(415) 452-5481 (currently voicemail only)
EOPS Counseling - eops@ccsf.edu;
(415) 239-3562
Multicultural Retention Services -
academiccounseling@ccsf.edu

Tutoring

Student Equity Tutorial Coordinator: Dawn
Mokuau; mokuau@ccsf.edu; (415) 452-5221

EMPLOYMENT & EDUCATION

Career Services - careerservices@ccsf.edu;
(415) 452-7045

Office of Student Employment -
Studentemployment@ccsf.edu; Google Voice
415-506-8682

Career Development Center -
careercenter@ccsf.edu; (415) 239-3117

**Center for Entrepreneurship and
Innovation** - Leo Bello; lbello@ccsf.edu

FINANCIAL SERVICES

Financial Aid Office - finaid@ccsf.edu
Student Emergency Fund Application - Lisa
Morton; lmorton@ccsf.edu

Scholarship Office - scholarships@ccsf.edu
Full-Time Incentive Grant- ftig@ccsf.edu

Legal Consultation

City Dream Center - Jacqueline Yanez Martinez;
jyanez@ccsf.edu