Student Support Strategies Ad Hoc Committee
December 9, 2021
9:30 – 11:00 AM

1. Lisa Cooper Wilkins and Geisce Ly welcomed everyone at 9:34 am
2. Reviewed Agenda
3. Reviewed November 18th Meeting Notes
4. Data & Board Committee Presentation Update
   - Reopening plan draft review – link
   - Have it after FLEX Day to have enough time to prepare for the Board SSP meeting

   *Question*: Outreach about re-opening in languages other than English across locations - will this be done by center locations or centrally?
   - Mission Center: onsite registration this week
   - Comprehensive effort with A&E
   - 380 in August registered, 40 on Tuesday
   - Outreach - qualitative findings from focus groups the Outreach office did to find out students’ preferred communication methods to receive CCSF information: link

5. EASE Working Group Discussion
   - Continue to evaluate how effectively we provide services on all campuses
   - Services at the centers – accreditation concerns; 7 core services; concern – instructional side of the house
   - Library services; student activities
   - The pandemic allowed to improve/provide remote services
   - Comment: There is so much overlap of EASE and RiSE and the AEP & SWP planning efforts!
   - Signage on campus and how are the key people to address it
   - Comment: Signage consistency across locations—in multiple languages—helps to show we are one college
   - To have necessities available (beverages and snacks) when we are open onsite
   - Provide step-by-step instructions and in different languages (signage)
6. Ad Hoc Working Groups Convening and Updates
   a. Support Services (Re-Boarding) – Guillermo Villanueva and Katrina Evasco
   b. Technology (Virtual Tools) – Ellen Rayz and Cynthia Dewar
   c. Student Engagement Plan – Noah Lystrup and Rosie Zepeda
7. Future Meeting schedules (5 minutes)
8. Additional and Future Agenda Items:
9. Meeting Adjourned at 10:59 am

10. Next meeting: proposed - Thursday, January 27th or February 3rd (9:30 – 11 AM)
Proposed 2021-22 Timeline and Deliverables

(Includes Monthly Updates to Enrollment Management Committee)

February:
- 2 Meetings
- Data Discussion

March:
- 2 Meetings: Working Group Updates
- Joint Marketing Ad Hoc Committee

April:
- 2 Meetings: Working Group Updates
- Campaign Rollout
- Board Update
- Technology Demonstration: Blackbelt

May:
- 1 Meeting: Working Group Updates
- Data Review
- Tentative: Technology Demonstrations

Summer:
- (No Retreat was scheduled)

September:
- 1 Meeting: Working Group Updates: 2nd Thursday

October:
- 1 Meeting: Working Group Updates: 2nd Thursday
- Tentative: Board Report

November:
- 1 Meeting: Working Group Updates: 2nd Thursday

December:
- 1 Meeting: Working Group Updates: 2nd Thursday
- Tentative: Board Report

January:
- 1 Meeting: Working Group Updates

February:
- 1 Meeting: Working Group Updates
- Tentative: Student Success and Policy Committee Report

March:
- 1 Meeting

April:
- 1 Meeting: Working Group Updates
- Campaign Rollout

May:
- Final Meeting and Report