Honorable Board of Trustees of the
San Francisco Community College District

Subject: Resolution No. 960125-B7
Authorization to enter into a contract for Special Advice and
Services with Mary Ann Finger, who is to provide technical
support services in the area of system administration and
system/data recovery for the college’s Bull computer during
the period of March 1, 1996 through June 30, 1997, at a
total cost not to exceed $50,000, at an hourly rate between
$90 and $125 per hour

President and Members:

On July 28, 1993 approval was obtained from the College Board of
Trustees by Resolution No. 930728-B1 to enter into a project agreement with Hewlett-
Packard Company (HP).

The project agreement specified that HP provide and install various
computing and networking hardware and provide a re-engineered student system to
operate on the new hardware. This new student system was scheduled to be
operational by the Fall term 1996, thus allowing the college to discontinue supporting
the aged and failing Bull computer.

HP has been unable to complete the re-engineering of the student
software, and HP and CCSF have jointly agreed that the only viable alternative is for
the college to acquire a new software package and install it on the new hardware, and
for the college to continue to operate on the Bull computer for the next one and one-half
years while the new software package is installed.

WHEREAS: The incumbent technical support specialist for the Bull
computer has retired from her position with the college, effective February
28, 1996;

WHEREAS: The District needs to secure whatever technical support is
required to ensure the business operations of the college in the event of
experiencing technical difficulties with the Bull computer;

WHEREAS: The ITS department has available salary savings to cover
the estimated costs in Fiscal Year 95/96 of $30,000, and requires
additional funding for the estimated costs in Fiscal Year 96/97 in the
amount of $20,000;
WHEREAS: The continued operation of the Bull computer requires the availability of technical support personnel with specialized knowledge of the CCSF equipment configuration and Bull technical requirements;

WHEREAS: Mary Ann Finger has the necessary skill and knowledge to provide the required technical support and has expressed a willingness to provide such services on an as-needed and on-call basis, using an hourly rate of $90 for support via a remote terminal and $125 for on-site support;

THEREFORE, BE IT RESOLVED THAT: The Board of Trustees approves entering into a contractual agreement for Special Services and Advice with Mary Ann Finger, to provide specialized technical advice and support services in the areas of system administration and system/data recovery for the college’s Bull computer during the period of March 1, 1996 through June 30, 1997, at a total cost not to exceed $50,000 and at an hourly rate between $90 and $125 per hour;

FURTHER BE IT RESOLVED THAT: The Chancellor, Chief Operating Officer, and/or Vice Chancellor, Administration and Finance, are hereby authorized to negotiate such a contract agreement and directed to implement this resolution.

Recommended for adoption:

Del M. Anderson
Chancellor

Originator: Peter Detrick