Report on Consulting Services Provided by the SCT Corporation

July 2002 – May 2003

City College of San Francisco entered into a contract with SCT Corporation to purchase their Banner administrative software application for finance and human resources in June 1993. By July 1994, the College was in production with the finance module. Subsequently, the financial aid and student modules were purchased. In November 1997, the student module was ready for registering of students for Spring 1998. In Fall 1998, the financial aid module came on-line. During July 1999, the last piece of Banner Payroll was fully implemented. In addition, the College has implemented the Banner “Web For” products. Now all of the College’s major administrative systems are on Banner software.

As with all areas of technology, Banner software is being upgraded by SCT on a regular basis to provide new functionality and to keep technologically current. Securing training services directly from SCT in the past has enabled the College to progress smoothly through Banner’s various iterations. In fact, virtually all colleges that use Banner enter into similar contracts for these critical training services. In the 2002-2003 fiscal year, SCT provided assistance with implementing the new functionality contained in Banner versions 5.4. and 5.5.


During 2002-2003, SCT enabled the College to implement new versions of the Banner software. Among the many new functions implemented, several were critical to College operations. These included:

- Updates to the Banner Web application supporting student access, including admissions, registration and fee payment.
- Federal reporting mandates.
- Enhanced tracking of students attending on a visa as well as reporting of these students to the Federal government.
- Updates to the student financial aid system as required by the U.S. Department of Education.
- Updating of the user interface of the Banner Web For application.

Since the SCT Banner system is used by CCSF to support almost all of our mission critical administrative offices, use of SCT’s services help the College increase the utilization of software by students and employees while keeping these applications current and compliant with state and federal requirements.