Student Opinion Survey Miscellaneous Comments

From administration to students - including counselors and general staff - there's been always miscommunication. I never got the same info/answer from two people working in the same place. Very frustrating!

The catalog includes a lot of classes that no longer exist. I am enjoying my time here at CCSF.

I have been to the health centre once and I was very disappointed by the services. I don’t know it’s really helpful.

I was told there would be childcare. I was later informed that it was only for 3-5 year olds. This is completely unacceptable - I have an 8 and a 9 year old, that I cannot leave at home alone and I don't really have the money for after school care. There should be some kind of way to involve a teaching class or something like that to provide care during some of the school hours. Thank you for listening.

I wish CCSF would have an in-campus WiFi wireless network access, just like the one that SFSU has. It does help a lot for the student to get online information.

In the learning assistance center's reading lab, there is a man that works at the front desk. He is an older man with white hair and is of average height. I would just like to report that he is not very friendly with me or other students. His tone of voice and facial gestures aren't very pleasant. When I asked him a question, he answered me in a sarcastic tone. It makes me scared to speak to him.

My concern is getting tutoring for my French class. I have gone to the tutoring center and they don't have tutors for French.

Of vital concern is that there is no water available in the vending machines. I take medications and find it horrendous that I can't buy simple water from a vending and must purchase sodas. With today's nutritional neglect, I think this is deplorable.

Please have Nursing department be more specific about lottery entry.

Some staff working at your labs are not very helpful. I called one time to find out the hours for your BAT lab because I needed to study the skeleton and the person who answered the phone was upset that I was calling. He said I should personally go to the lab to find out their hours of operation. I wanted to find out the hours of operation so I know when to come. I looked all over your online information and I couldn't find this information.

The question about the catalog I only answered because you ran out of course catalogs before I could get one and it was of no use to me at all by the time I could get it. You NEED to have enough catalogs available for every student! It is necessary.

After I dropped the class this semester, they kept sending me a bill.

I believe the library is your strongest asset. The physical condition of the classroom and the amenities are not as important as the quality and quantity of the instruction. A pedestrian caution light or traffic signal is suggested between the campus and the newly remodeled parking area.

I want to get a Bachelors Degree from CCSF!

I work full-time here on Ocean Campus.
I'm currently attending CCSF as a part-time student and was on academic probation as a full time student. Enrolled in City College after completing high school but with very poor study habits.

I'm very happy to hear that Chancellor Day provided support to students who received military orders for deployment and had to drop their classes at City College. When I withdrew from classes upon receiving orders, which required me to leave San Francisco for 16 months for training, the administrators at Admissions and Records put me on academic probation in spite of 4.0 GPA. It took me over a year to get my record cleared up. I receive NO assistance from the administration. I'm glad students currently in the armed services have been spared the aggravation and anxiety I had to go through.

My attendance has been over the course of several years' part time evenings so not sure how many total units I have completed (back in the 80's I began).

good luck and have a nice day ; )

I wish it was easier to find info i.e. office locations and event schedules; I wish Counseling Services were either centralized or coordinated.

NEW STUDENTS: Overall, very good support. However, 4 different new student counselors told me 4 very different things, so I do not go anymore. FINANCIAL AID application: I followed instructions to the letter, but the office made a huge error, delaying the processing. Staff has been supportive, though. SMOKING: students smoke way too close to the doors, esp. ARTS ramps. Pollution on campus :( (TEACHERS are great; can I "grade" them? Some are not clear in the syllabus, and/or do not keep to it. Structure and accountability are needed. The teacher should communicate changes.

Eliminate the three-day per week course schedule. Instead, implement all courses with only two-day a week schedule, so current students and future students will have time for studies, time for work, and time off, specifically Friday, so us students will have flexible schedules to adjust our time between job and school and spending quality time for at least a day with our loved ones. And also, maybe CCSF could implement a winter session, and an intercollegiate judo competition for men (CCSF only offers intercollegiate competition for women only, and that's unfair for men).

For the negatives: It would be helpful to be able to talk to a live person sometime when I call into the fin. aid office. I never ever do, or can, even. It would also be helpful if the available campus jobs were listed in the CDPC; I know that I saw four or five people ask them the same question in the fifteen minutes I was in there asking about work-study. I've never seen a campus police, except when they're direction traffic, I don't know, am I suppose to see them around? Some guy I don't know has harassed me a few times in front of the bookstore. Also, one of my classes is falling behind in the syllabus because someone who can't keep up is holding all the rest of us back, we're 3 chapters short now. For the positives, which there are many! My professors are all really fantastic, very energetic and engaging. There was only one professor who wasn't and I was able to switch into a very good class instead, and did so very easily. (The good professor is [faculty name removed].) I've been to talk with transfer and concurrent enrollment counselors, as well as looking for information from other staff members, (English department, Honors dept. etc.) and everyone is incredibly helpful and knowledgeable. On the whole, I really like going here. Thanks!
Student Opinion Survey Miscellaneous Comments

I think, we can submit our opinions about special Departments and teachers. It will be really help (to us) find some improvement (from students prospective). Also, I would like to say a big "THANK YOU" for CCSF Administration and Staff. I stay at CCSF almost 4 years. BIG BIG BIG THANK YOU for your patience and help.

Being a native San Francisco, I have grown to enjoy the experience of living in San Francisco and City College allows me to do fairly affordably. I am impressed by the quality of the instructors and the effort they put into their lectures. Although coming from what is one of the best ranking high schools in the Bay Area (Lowell), I did not feel the administration and the teachers did not give enough respect to the students nor did the teachers put in enough effort to make their students great. Here at CCSF, I see the difference a dedicated and respectful faculty can make. I am extremely dissatisfied with the tuition fee hike by our celebrity governor (I think most of California needs to watch a film called BEING THERE by Jeremy Kosinski). A world that places their SUV over the education of the public is truly shameful. I certainly do not feel I have much of a voice in my education and the best thing for me to do is to take the cheapest and most cautious path. The biggest gripe I have about CCSF is the amount of secondhand smoke one can be introduced to. I would not like to be pregnant woman attending class here. I dont know how feasible a ban on smoking would be, but it would be good for the health of the general public. I just noticed that I was supposed to keep this to fifty words, but I have a lot of other thoughts - just in case it helps at all. Please do tell me a list of people I can potentially contact if I have a suggestion: [student email address removed]. Thanks for reading!

I always appreciate your professors/teachers' profound knowledge and rich experiences especially in the int'l business and int'l law, and also others such as psychology or PE; they are truly excellent faculties we can have and cherish those class memories even after finishing courses. However, your adm. staff, some Chinese are worst to entertain int'l students from all over the world. I am sick of dealing with some of Chinese female staff as they never can be a professional staff to face with foreign students, simply very RUDE with their heavy English accent, hard to understand ; sorry about this comment!

It would be great to be able to actually do more with webstars. I have found it extremely challenging to figure out where to go for many specific issues, including transferring credits and changing my address. Also, as a new student I often received conflicting information regarding the matriculation process. The downtown campus is impossible to figure out where everything is, including the cafe and men's rooms. Also, I have noticed that downtown campus apparently has two addresses, one on 4th, another on mission, depending on what publication or source I look at.