

To access the advanced features of the WebCT Help Desk, you'll need to create an account. It should only take a few minutes.

1. Go to <http://tinyurl.com/yhyq9z> .

2. Click on **Sign in** in the upper right corner of the WebCT Help Desk site.



3. Next click on **Create a New Account**

Why create an account?

- With a WebCT Help Desk account, you'll be able to chat online or speak on the telephone with a Help Desk representative.
- You'll also be able to track your "trouble tickets". Each time you ask a different question, the Help Desk will open up a "ticket". You can track each ticket until your problem is resolved.

My Support

Already have an account?

Email:

Password:

Keep me signed in to this site until

[Forgot your password?](#)

New to the Online Learning Support Center?

If you are new to the Online Learning Support Center and would do it here by creating a new account.

My Support

Personal Information

* - Required Field(s)

* First Name:

* Last Name:

* Email:

Phone:

* College:

* Password:

* Password (confirm):

4. ◀ Fill in the asked for information.

TIP: It might be easier to remember your password if you make it the same as your WebCT password.

5. ◀ Click on the blue arrow and choose **City College of San Francisco**.

6. ◀ Click on **Create a New Account**