

ERROR MESSAGE	DESCRIPTION OF PROBLEM	RESOLUTION
AUTHORIZATION CODE REQUIRED FOR THIS CRN	During the ADD/DROP period (or once the course has begun) an add code (issued by the instructor) is needed to add the course you are attempting to add.	Enter the five digit add code or you must obtain an add code from the instructor. You can then add the class on your Web4 using the add code given.
CLOSED SECTION/WAITLIST FULL	Class is closed and wait list is also closed	You may search for a different section or continue to check your WEB4 for an available seat.
CLOSED SECTION/WAITLIST AVAILABLE	Class is full but waitlist is available.	You can add yourself to the waitlist of this course by pulling down action bar, choose the waitlist option and click "submit changes."
COREQUISITE REQUIRED	This course requires a corequisite	You must also register for the corequisite of this course.
CREDIT LEVEL ERROR	Credit Level Error Contact A&R	Visit/Call the Registration Center (415) 239 – 3858) or call (415)-239-3711 for the
CRN DOES NOT EXIST	The CRN # (course number) you have entered is not a valid number for the current semester, OR the course is a not a credit division course.	Recheck the CRN number you have entered and enter the correct CRN.
DUPLICATE SECTION	The course section you are attempting to enroll already appears on your records.	Check that you are not already registered for the same course section.
DUPLICATE CRN	The CRN # is already listed on your records.	Choose alternate CRN or if you are trying to reenroll in a course you have dropped you must register in person.
DUPLICATE COURSE	The course# is already listed on your records.	Choose alternate CRN or if you are trying to reenroll in a course you have dropped you must register in person.
HOLDS	You have a hold that prevents you from registering.	View your hold on your Web4 account and contact the department that placed the hold on your account. Review your account balance as you may have a delinquent debt owed.
INVALID ADD CODE. PLEASE RE-ENTER	The add code you entered is not valid.	Re-try the add code, and contact the instructor for a valid code if it does not work.
LECTURE/LAB LINK ERROR	Student cannot not add the lecture without the assigned lab for the course.	Student must enter both CRN's for the lecture and lab classes. WEB4 requires you to enter the CRN for the lab first then the lecture.
MAJOR RESTRICTION	The course you have entered is restricted and requires approval from the Department.	If you have been approved to enroll in the program courses you may Contact the Registration Office or the Department for information.
MAXIMUM HOURS EXCEEDED	The number of units of the course you have selected exceeds the unit maximum allowed for a semester.	You must contact the Counseling Department to request permission to enroll in additional units. Approved Authorization Forms must be submitted in person.
NEED APPROVAL TO TAKE THIS COURSE	High School students must have approval to take certain courses.	Contact the high school co-ordinator in Admissions and Records.
NO REGISTRATION DATE	You have not been issued a registration appointment date for the term you are attempting Register in.	Check your application email from Open CCCApply and contact Admissions and Records to confirm your application has been processed (allow 24 to 48 hours for processing)
PIN RESET	Your pin is disabled due to multiple log in attempts.	Visit the Registration Center or call (415)-239-3711 for the help desk.
PREREQUISITE AND TEST SCORE ERROR	The course you have entered has Prerequisite/ Test score requirements have not been met.	Contact Matriculation Services at (415)-239-3751.
REPEATED/DUPLICATED COURSE	You may have already taken this course previously and can not repeaat it.	Choose another course. If you wish to repeaat this course visit or contact E107 in Conlan Hall.
REPEAT EXCEEDS LIMIT	Student has exceeded the number of times he/she can repeat the class.	Student must select another course or complete a Course Repeat Form to determine if you meet the requirement to repeat the course.
TIME CONFLICT	The course(s) you are attempting to add are in "time conflict" with the CRN # listed.	You can choose another CRN that does not conflict OR you may obtain a "Time Conflict" approval form and submit it in person at the Registration Center at Ocean Campus Smith Hall room 118.