Greetings from City College of San Francisco! Our records indicate you were taking classes in the 2009-2010 year. In order to improve, we would like to ask you for some feedback. This survey is confidential — no identifying information will be used in the analysis or reports. Thank you very much!

Q1 What was the one PRIMARY reason you studied at City College of San Francisco?

- Earn a certificate or degree AND transfer
- Earn a certificate or degree NOT to transfer
- Earn transfer units with or without getting an Associate Degree
- Take classes to update job skills or renew a license/permit
- Take classes for self-enrichment only
- Other:

Q2 How satisfied are you with the education and training you received at City College of San Francisco?

- Very Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Very Dissatisfied

Q3 Please explain the main reason you were satisfied or dissatisfied with your education and training:

Q4 Have you transferred to another college or university to pursue a Bachelor's Degree?

- No
- Yes, and I am pursuing a similar field of study
- Yes, but I am pursuing a completely different field of study

Q5 It appears that you stopped pursuing your initial program of study at our college. If so, why? Mark all that apply.

- My goals were met
- Program was not what I wanted
- Financial reasons
- Semester is too long
- Didn't have enough time for classes
- I needed more ESL and/or basic skills to be successful
- I got a job
- Transferred to another school
- My job changed
- I am still enrolled
- Need more time to decide what I want
- I completed the program
- Classes I needed where not available
- I stopped attending for a while but then I returned
- Other, please specify

Q6 What best describes your current employment status?

1. Self-Employed
2. Employed at one job
3. Employed at more than one job
4. Working, but not for pay (care giving, volunteer, etc.) and not seeking paid employment
5. Working, but not for pay, and seeking paid employment
6. Unemployed, seeking employment
7. Unemployed, not seeking employment

Q7 If you are working, how closely related to your field of study is your current job?

- Very close — my current job is in the same field as my studies and training
- Close — I use what I learned in my studies and training even though I am not working in the exact same field
- Not close — my studies and training are not at all related to my current job

Q8 Did the courses and training you received benefit your career plan?

- Yes, they were of immediate direct benefit to my career plan
- Yes, they were of long-term direct benefit
- Yes, they were of indirect benefit
- They were of no benefit
- Not applicable as I changed my career plan
If you had a job BEFORE you took classes at our college, please tell us about it.

Q9 Before your coursework, was your job:
   - Full time (40 or more hours per week) ..............
   - Part time (20 to 39 hours per week) ..............
   - Part time (less than 20 hours per week) ...........  

Q10 Before your coursework, was your job:
   - Permanent .............................................
   - Temporary ............................................
   - Seasonal ...............................................  

Q11 What was the hourly wage of your job before your coursework? (if you were salaried, please convert to hourly wage -- for a full time job, divide salary by 2,000)

Q12 Did you receive any of the following benefits at your job BEFORE your coursework? Mark all that apply.
   - Medical ..................................................
   - Dental ..................................................
   - Retirement ............................................
   - Vacation .............................................
   - Sick Leave ............................................
   - Raises ...............................................  
   - Promotions .........................................  

If you are employed, please tell us about your CURRENT job.

Q13 Is your current job:
   - Full time (40 or more hours per week) ..............
   - Part time (20 to 39 hours per week) ..............
   - Part time (less than 20 hours per week) ...........  

Q14 Is your current job:
   - Permanent .............................................
   - Temporary ............................................
   - Seasonal ...............................................  

Q15 What is the hourly wage at your current job? (if you are salaried, please convert to hourly wage -- for a full time job, divide salary by 2,000)

Q16 Do you receive any of the following benefits at your current job? Mark all that apply.
   - Medical ..................................................
   - Dental ..................................................
   - Retirement ............................................
   - Vacation .............................................
   - Sick Leave ............................................
   - Raises ...............................................  
   - Promotions .........................................  

Q17 What is the 5-digit ZIP code of your current job?

Q18 What improvements, if any, do you suggest we make to the courses or program you participated in?

Q19 Are you interested in taking more classes or training in your field in the near future?
   - Yes, and I give permission for you to contact me for more information ........
   - Yes, but I do not want or need to be contacted ......
   - No .....................................................  

Q20 ID Number 361.1346

Thank you for taking the time to complete this survey. Please return the completed survey in the postage paid envelope provided.