

# CCSF Library & Learning Resources Student Survey

## 1. Library & Learning Resources Student Survey 2011

Directions: Please complete this survey about the library to help us improve services for you. It should take about 10 minutes. These questions relate to your uses of the Library and its online resources during this past academic year.

This is an anonymous survey. No personal data are collected on you. Please respond honestly and thoughtfully.

Thank you so much.

### 1. Please indicate your student status.

Credit

Noncredit

Both credit and noncredit

### 2. I take classes that meet (Please check all that apply):

Monday-Friday before 5 pm

Monday-Friday after 5 pm

Saturdays

Sundays

Online at no specific time

### 3. This past year, about how often have you come to the Library or Media Center? (This question is only about the Library/Media center, not the Learning Assistance Center/tutoring or the media classrooms where you see films.)

Never

Once or twice/semester

Monthly

Weekly

Several times per week

Daily

I only use the Library's online resources and services

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## 4. Which City College library do you use the most?

- Rosenberg
- Downtown
- Mission
- John Adams
- Alice Statler
- Southeast
- None, I only use the library's online resources

## 5. The current Library hours at the campus library I use the most (Select all that apply):

- meet my needs
- opens too late in the morning. I would like additional morning hours.
- closes too early. I would like additional evening hours.
- needs additional hours on Saturdays

## 6. How often do you use the Library website to do the following?

	Never	once or twice/semester	monthly	weekly	several times a week	daily
Use IM (text-messaging) to ask a question	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use the library catalog to find books, audiovisual materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use subject guides, citation guides (e.g. MLA format)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search for articles in databases (e.g. Gale Powersearch or EBSCO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access the online library workshops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Request the delivery of a book from another campus library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 7. How many of your courses require use of CCSF Library and/or Media Center resources or services, such as textbooks on reserve, books to check out, online resources, attend or do online library workshop, audio-visual resources, group study rooms, use computers/printing?

- none
- 1-2 courses
- 3 or more courses

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## 8. When you are at the Library and/or Media Center, how often do you do the following?

	Never	Once or twice/semester	Monthly	Weekly	Several times/week	Daily
Use Library computers/printing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use the photocopier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use your laptop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do research for an assignment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use reserve books/materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask a librarian for help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use audiovisual materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use a group study room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study alone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend a library workshop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend program and/or view exhibits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 9. For the following services and resources, mark how important each is to your studies/coursework. If you don't know about or didn't use a resource/service, select "haven't used."

	Haven't used	Very important	Important	Not important	No opinion
Using material (textbooks) on reserve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing e-books & online database articles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attending or doing online library research workshops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help from librarians with my research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Media Center services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Photocopiers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing (b&w and color)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computers for class work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using group study rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking out books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library as a place to study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library website and its links	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing Library exhibitions or attending programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using equipment or software for disabled persons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## 10. For the services and resources you have used, please mark how satisfied you are.

	Very satisfied	Satisfied	Not satisfied	No opinion
Using material (textbooks) on reserve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing e-books & online database articles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attending or doing online library research workshops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help from librarians with my research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Audiovisual/Media Center services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Photocopiers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing (b&w and color)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computers for class work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using group study rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking out books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library as a place to study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library website and its links	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing library exhibitions or attending programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using equipment or software for disabled persons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 11. Due to the library's collections, services, programs, exhibitions and facilities, I am better able to...

	usually	often	sometimes	not at all
acquire, evaluate and use information for coursework	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understand and appreciate diverse peoples and cultures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
effectively use computers and information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
obtain and use information for personal needs (e.g. career development)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 12. How important is your use of Library services and resources, whether on-site or online, to your academic success in college?

- very important
- important
- somewhat important
- not important
- haven't used enough to have opinion

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**13. How would you rate your research skills to find academic information sources?**

- Excellent
- Good
- OK
- Could be better
- Need to develop more

**14. What is the best way for us to inform you about new Library services/programs or changes to Library policies? (Check the 2 best ways)**

- Messages posted on the Library website
- Campus newspaper, the Guardsman
- Flyers/posters in the Library and around campus
- Email
- Facebook
- Twitter

**15. What do you like MOST about the Library and/or Media Center? Think about its services, collections, online resources, staff, Library website, etc.**

  

**16. What do you like LEAST about the Library and/or Media Center? For example, why are you “not satisfied” with some services, and resources, or staff?**

  

**17. What new services would you like to see? (e.g. access to library online resources from mobile devices; online reserve materials, etc.)**