

# Accreditation Update Student Development & Services

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# Agenda - February 10, 2015

- ▶ 1. Application and Restoration Status
- ▶ 2. Next Steps - General Timeline
- ▶ 3. Focus on Areas of Improvement
  - ▶ Student Services
- ▶ 4. What can I do now?

## Expected Outcomes:

- ▶ Be familiar and know the College's accreditation status
- ▶ Know about the areas we must improve, specifically those areas in student development and services
- ▶ List student services role to accomplish recommendations

# CCSF is an accredited institution!

- ▶ ACCJC Directory of Accredited Institutions February 2015

[http://www.accjc.org/wp-content/uploads/2015/02/ACCJC\\_DIRECTORY\\_of\\_ACCREDITED\\_INSTITUTIONS\\_02\\_06\\_2015.pdf](http://www.accjc.org/wp-content/uploads/2015/02/ACCJC_DIRECTORY_of_ACCREDITED_INSTITUTIONS_02_06_2015.pdf)

- ▶ Open, Accredited, Units Transferable, Financial Aid available
- ▶ “Restoration Status” granted January 14, 2015
- ▶ Restoration Status = in Accrediting Commission’s judgment that
  - ▶ 1. CCSF fully meets the Eligibility Requirements, and
  - ▶ 2. CCSF has demonstrated compliance with all accreditation standards and policies OR demonstrated ability to fully meet them within two-year restoration period.
- ▶ City College has two years to meet or exceed ACCJC Eligibility Requirements, Accreditation Standards, and Commission Policies.
- ▶ 2014 Standards apply for next self-eval and visit

# Next Steps and General Timeline

- ▶ Accreditation Committee leading effort (organize self-eval, monitor action plans, communicate college-wide)
- ▶ Read, discuss, understand findings - [www.ccsf.edu/accreditation](http://www.ccsf.edu/accreditation)
- ▶ 32 Areas of Noncompliance noted by team report (10 in student services)
- ▶ Suggestions in Team Report to meet these 32 areas of noncompliance
- ▶ Also need to follow through on our own self-identified action plans
- ▶ Study the 2014 Standards - the bar has been raised and we need to fully meet/exceed standards
- ▶ IMPLEMENT improvements noted by us and team and Commission
- ▶ **Plan for Institutional Self-Evaluation due to ACCJC on October 15, 2016**

# General areas of focus

- ▶ Integrated planning
- ▶ Student learning outcomes
- ▶ Student equity
- ▶ Equitable services at all CCSF Centers (ie student support services, library, and learning support services)
- ▶ Implement plans and evaluate results and changes as evidence of institutional effectiveness
- ▶ Finance and Governance

# Student Services - What needs to be accomplished

- ▶ Standard I.B.1 Implement the identified actionable improvement plan and the comprehensive plan for assessment of the student support service needs of the Ocean campus and the Centers.
- ▶ Standard I.B.3 Implement college-wide plans. Clarify the relationship and integration among college-wide plans. Execute a well-defined assessment process that summarizes the outcomes of the college-wide plans.

# Student Services - What needs to be accomplished

- ▶ Standard IIB Implement the assessment of student support services needs at the Ocean campus and centers, and adopt identified improvements.
- ▶ Standard II.B.1 Secure permanent staff in key positions including Vice Chancellor, Student Development, and reduce the reliance on temporary personnel. Finalize the SSSP Plan. Finalize the Student Equity plan.

# Student Services - What needs to be accomplished

- ▶ Standard II.B.2 Ensure the catalog is updated regularly and on time, and that all required information is in the catalog.
- ▶ Standard II.B.3 Conduct planned student surveys to assess student needs, particularly at the Centers. Utilize planned evaluation of services to inform counseling and scheduling changes at the Center locations. Incorporate questions related to student support needs within the district planning systems. Work with the office of Research and Planning to assess the needs of both credit and noncredit students at the Centers.



# Student Services - What needs to be accomplished

- ▶ Standard II.B.3.a Develop a comprehensive plan to provide student services at the Centers and main campus. Implement the goals for an online student orientation, calendar of student programming, and education plan program. Implement a comprehensive plan for quality of services across all sites.
- ▶ Standard II.B.3.c Develop an institutional plan to communicate regarding counseling services to students and faculty. Systematically review counseling services through SLO evaluation.

# Student Services - What needs to be accomplished

- ▶ Standard II.B.3.f Insure equitable service between locations while minimizing complications that arise during the transfer of records and implement the training identified in the actionable improvement plan (*ie college protocols regarding security of digital and hard records*).
- ▶ Standard II.B.4 Continue to emphasize service area outcomes and student learning outcomes and commit to using the analysis of data to develop future planning agendas.

What can you do?

