

**City College of San Francisco**

**Initial EASE Taskforce Assessment (Sept 21, 2016):**

The seven core services have been launched and implemented at the eight centers.

1. Admissions and Records
2. Financial Aid
3. Counseling
4. Library and Learning Resources
5. Bookstore and Access to Course Materials
6. Co-curricular Activities
7. Access to Complaints, Grievances and Students Rights and Responsibilities

Overall, with regard to provision of the seven core services:

1. What is working well?

2. What can be improved?

3. What do you think would most helpful for sustaining and continuing to improve?