

Data Overview for Centers and EASE

At the initial EASE Task Force meeting, the Office of Research and Planning (ORP) provided handouts of the full results for the Spring 2015 Center Survey disaggregated by credit and noncredit respondents. During the meeting, researchers noted discussions between the members of the task force clarifying and defining the primary Centers of City College of San Francisco (CCSF) and the core student services which needs to be provided at every Center to fulfill the goal of equal access to promote student success.

As the task force examined equity of specific student services in subsequent meetings, the research office presented data results at the beginning of the meetings to focus the task force upon the relevant data from the survey. Task force members reflected on the survey results and discussed the differences noted in the presentation. Deans, students and staff at the various Centers added context to the discussion through their personal experiences and knowledge of the Centers.

Some highlights of discussions included:

- Results related to counseling indicated high usage at Chinatown/North Beach and lower usage at Southeast and Evans Centers. This led to a discussion of the types of students attending the different Centers and the lack of a dedicated counseling faculty at some of the locations.
- Large proportion of noncredit respondents at Southeast Center did not use the Admissions & Enrollment office. Dean of Southeast Center attributed this result to the noncredit students' connection with San Bruno Family Connect.
- The differences between respondents on usage of library and bookstore at various Centers focused on the different hours of availability at each Center and the lack of a library at Evans and Airport Centers.
- Higher proportion of respondents at Chinatown/North Beach indicated "hours did not fit my schedule" for both bookstore and library services. Task force members pointed out respondents' time of attendance could affect the results.
- Primary Language spoken at home responses was of interest to various taskforce members as they examined bilingual services needs for services offered at the Centers.

Fall 2014 headcount grouped by Center attended was presented midway through the discussions to help task force members determine the relative size of each Center in relation to other locations of CCSF. Centers with a larger proportion of students, both credit and noncredit, included Mission, Chinatown/North Beach and John Adams.

An interactive data visualization of the Center Survey was presented to the task force as they were putting together the data needed for the report. The Tableau data visualization allows users to slice the data by "credit/noncredit" and "some day/evenings & weekends only" factors. The increased engagement allowed members to dive deeper into the data by the time of attendance factor.

*Summarized by Chien ("Ken") Lin
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