How to Reset your Moodle@CCSF Password

1. Try to log in. If you use an incorrect password, you should see this screen:

   ![Login screen](image)

2. Notice the question, **Forgotten your username or password?**

3. Click on the button that says, **Yes, help me log in.** You will see this screen:

   ![Forgotten password](image)

4. Enter your **username or email address**. You will see the screen below:

   ![Forgotten password](image)

5. You will receive an email in the email account listed in your user profile within minutes. The email will ask you to click on a link to confirm your password change.

6. Once you’ve verified your account by clicking on the link, you’ll get a second email containing a new password in a few minutes.