TELECOURSES: ACCUMULATED EXIT SURVEY

										Accumulated Totals	
Total Respondants		**161**	**229**	**177**	**176**	**172**	**174**	**176**	**162**	**1427**	
Total Courses		**11**	**12**	**11**	**13**	**9**	**8**	**11**	**13**	**88**	
Survey Questions		**S02**	**F02**	**F03**	**S04**	**F04**	**S05**	**F05**	**S06**		**%**
1. How did you watch your Telecourse lessons?											
	1. Comcast/Ch. 27	82	111	83	119	73	99	91	91	749	49%
	2. Ch. 60/KCSM							9	4	13	1%
	3. CCSF Media Ctr	44	61	54	79	50	30	51	40	409	27%
	4. Rented them	44	66	40	50	45	43	43	34	365	24%
											100%
2. How frequently did you video tape the lessons?											
	1. No VCR	2	5	7	4	5	5	11	14	53	4%
	2. Always	43	56	41	68	35	48	39	36	366	25%
	3. Usually	21	27	21	34	20	19	22	9	173	12%
	4. Sometimes	21	33	20	37	26	26	19	19	201	14%
	5. Never	70	101	81	97	91	68	80	74	662	45%
											100%
3. When you missed a video lesson, how did you usually make it up?											
	1. Did not make it up	22	35	38	26	18	23	18	17	197	13%
	2. Watched it at the alternate viewing time	30	34	31	43	31	41	32	26	268	18%
	3.Videotaped it at home	34	57	31	53	29	44	40	28	316	21%
	4. Watched it at the CCSF Media Center	40	54	45	77	41	29	46	41	373	25%
	5. Did not miss any lessons	42	55	33	47	50	37	47	42	353	23%
											100%
4. When was it most convenient for you to use the Media Center?											
	1. 8 am to 12 noon Weekdays	11	18	17	22	18	24	17	17	144	11%
	2. noon to 5 pm Weekdays	24	49	45	71	45	35	44	48	361	29%
	3. 5 pm to 7 pm Weekdays	27	22	22	32	12	17	24	12	168	13%
	4. 7 pm to 9 pm Weekdays	39	47	30	41	34	29	35	36	291	23%
	5. Saturday mornings	41		48	53	39	50	33	33	297	24%
											100%

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Survey Questions		**S02**	**F02**	**F03**	**S04**	**F04**	**S05**	**F05**	**S06**		**%**
5. When would you have preferred to watch your video lessons?											
	1. Weekday mornings	15	17	7	23	12	11	12	14	111	5%
	2. Weekday afternoons	17	23	18	29	10	22	20	11	150	7%
	3. Weekday evenings	62	86	64	86	54	67	56	52	527	25%
	4. Saturday mornings	30	25	16	33	8	17	17	15	161	8%
	5. Saturday afternoons	22	25	21	32	14	14	17	11	156	7%
	6. Saturday evenings	13	23	17	16	12	15	8	11	115	5%
	7. Sunday mornings	28	21	14	28	10	17	13	13	144	7%
	8. Sunday afternoons	24	24	15	34	17	16	17	17	164	8%
	9. Sunday evenings	23	28	24	26	23	17	15	19	175	8%
	10. Anytime	40	63	48	56	57	46	44	51	405	19%
											100%
6. What was the most important source of instructional information?											
	1. Video lessons	36	65	40	71	34	26	42	43	357	23%
	2. Textbook	105	143	118	129	117	116	120	85	933	59%
	3. Instructor newsletter	32	38	32	59	29	42	20	43	295	19%
											100%
7. What type feedback was most helpful to you?											
	1. E-mail	50	92	70	110	66	70	85	63	606	38%
	2. Written	48	55	52	66	58	51	40	45	415	26%
	3. Office	11	7	10	9	4	2	12	8	63	4%
	4. Phone	16	24	17	13	8	12	14	15	119	7%
	5. Handouts/newsletter	56	66	37	54	48	53	36	43	393	25%
											100%
8. Number of times (by phone, E-mail, in person) you spoke with the instructor during the semester?											
	1. 0, unable to	10	15	13	17	10	8	6	6	85	6%
	2. 0, did not try	27	44	25	40	29	25	31	27	248	17%
	3. Once	28	51	33	32	30	41	37	20	272	18%
	4. 2-4	75	93	79	115	84	83	82	83	694	47%
	5. 5 times or more	21	29	29	36	19	15	18	26	193	13%
											100%

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9. If you could improve one thing about your Telecourse experience, what would it be?											
	1. Increase phone contact with instructor	75	93	71	115	84	83	87	83	691	35%
	2. Increase written contact with instructor	23	22	20	22	16	21	19	11	154	8%
	3. Increase E-mail contact with instructor	36	63	50	60	45	46	54	30	384	19%
	4. Establish an electronic bulletin board	37	58	54	70	62	45	51	54	431	22%
	5. Have weekend showings of video lessons	33	53	40	62	38	40	30	41	337	17%
											100%
10. Would you take another Telecourse?											
	1. Definitely Yes	93	107	78	115	80	88	71	81	713	48%
	2. Probably Yes	46	85	61	84	63	59	68	48	514	35%
	3. Probably No	17	18	25	27	22	21	28	21	179	12%
	4. Definitely No	4	17	11	10	5	5	5	8	65	4%
											100%
11. Compared to on-campus classes, the Telecourse content subject matter was:											
	1. Better	28	40	27	41	20	32	24	30	242	16%
	2. Same	88	103	99	142	111	93	107	80	823	55%
	3. Worse	14	25	25	20	13	12	20	21	150	10%
	4. Don't know	29	60	26	35	29	35	27	32	273	18%
											100%
12. Compared to on-campus classes, the level of difficulty of the Telecourse was:											
	1. Harder	44	79	64	60	42	61	49	46	445	30%
	2. Same	82	106	79	125	111	65	86	69	723	49%
	3. Easier	17	14	20	25	9	26	17	24	152	10%
	4. Don't know	15	30	16	27	12	21	23	21	165	11%
											100%
13. Would you have enrolled in the Telecourse if an on-campus section had been available?											
	1. Yes	124	152	115	180	120	133	175	156	1155	73%
	2. No	31	77	57	54	51	56	50	47	423	27%
											100%