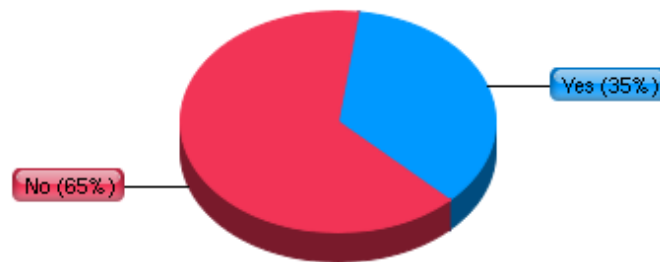


California Community Colleges Distance Education Course Survey

March 27, 2009

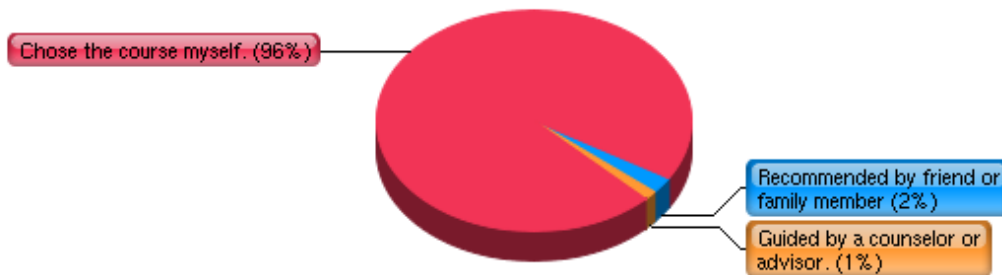
1. Was this your first experience with a distance education course?



Item	Count	Percent %
No	237	65%
Yes	130	35%

Total responses to this question: 367

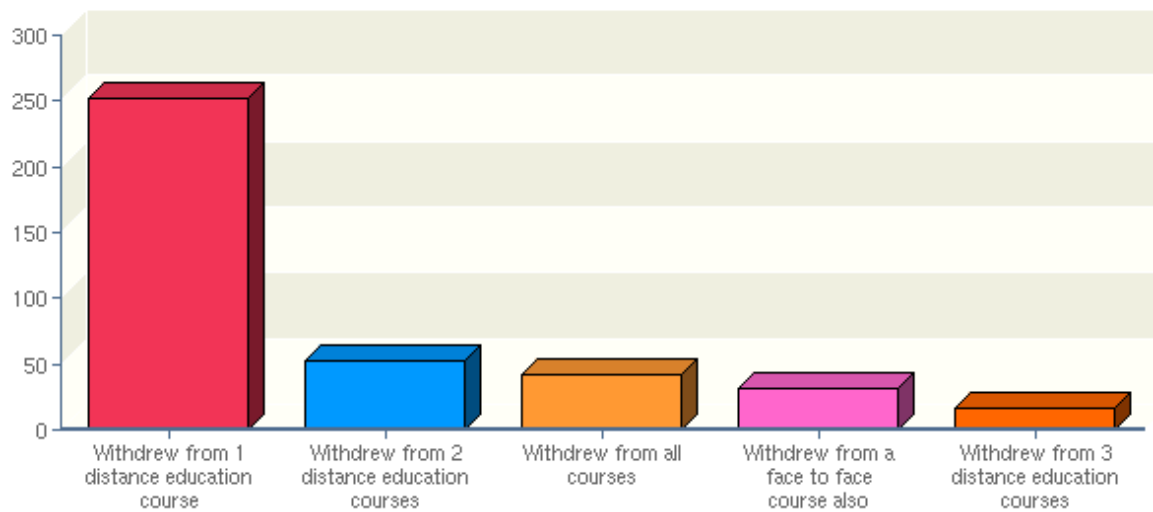
2. Did you choose to take this distance education course yourself, or was your choice guided by a counselor or advisor?



Item	Count	Percent %
Chose the course myself.	353	96%
Recommended by friend or family member	9	2%
Guided by a counselor or advisor.	5	1%

Total responses to this question: 367

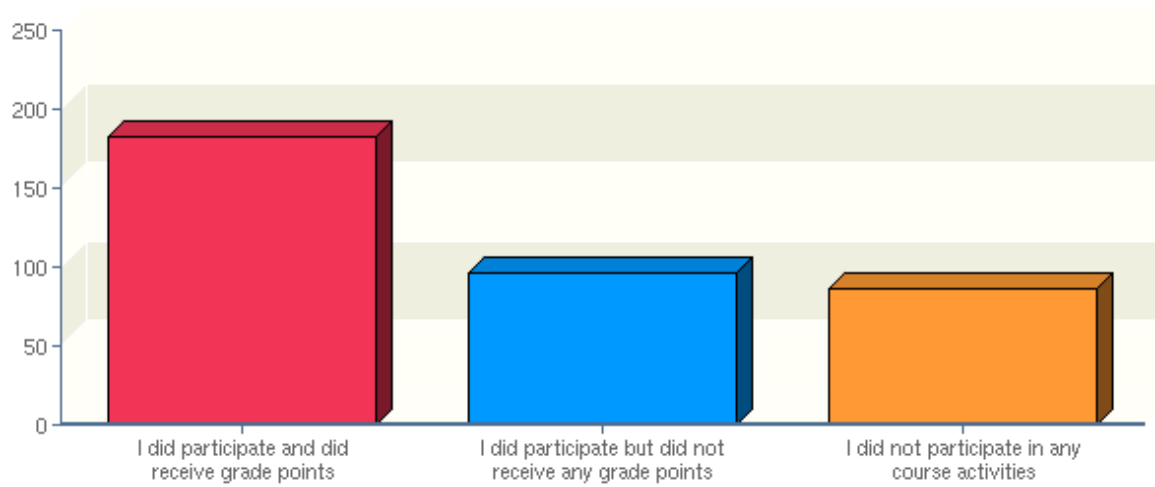
3. From how many courses did you withdraw in the Fall 2008 term? Select all that apply.



Item	Count	Percent %
Withdrew from 1 distance education course	252	69%
Withdrew from 2 distance education courses	53	15%
Withdrew from all courses	42	12%
Withdrew from a face to face course also	31	9%
Withdrew from 3 distance education courses	17	5%

Total responses to this question: 363

4. Going back to the last distance education course from which you withdrew, did you participate in any of the course activities (assignments, discussions, quizzes etc)? Select only one.



Item	Count	Percent %
I did participate and did receive grade points	183	50%
I did participate but did not receive any grade points	96	26%
I did not participate in any course activities	86	24%

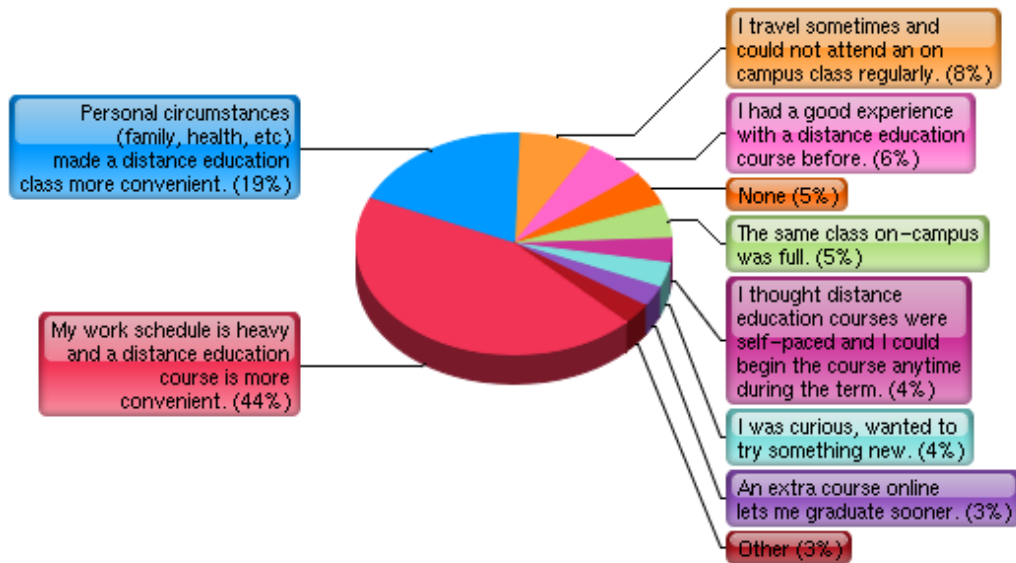
Total responses to this question: 365

5. Please think about the reasons why you enrolled in the distance education course. Indicate how important each of the following factors were in explaining why you enrolled in the course. Select Very Important or Somewhat important or Not important at all for each factor.

Item	Very Important	Somewhat Important	Not Important at all	Total
I travel sometimes and could not attend an on campus class regularly.	27.7%	34.2%	38.1%	354
My work schedule is heavy and a distance education course is more convenient.	67.3%	20.8%	11.9%	361
I thought it was easier than an on-campus course.	12.7%	23.8%	63.5%	353
I was curious, wanted to try something new.	14.4%	28.0%	57.5%	353
It was recommended by someone.	8.6%	13.2%	78.2%	348
I had a good experience with a distance education course before.	40.9%	19.6%	39.5%	352
The same class on-campus was full.	19.4%	19.4%	61.1%	350
Personal circumstances (family, health, etc) made a distance education class more convenient.	52.0%	20.6%	27.4%	354
I thought distance education courses were self-paced and I could begin the course anytime during the term.	24.3%	22.6%	53.1%	350
An extra course online lets me graduate sooner.	21.5%	23.8%	54.7%	349

Total responses to this question: 364

6. From among the previous ten reasons which was the most important for choosing a distance education course. (Select only one)



Item	Count	Percent %
My work schedule is heavy and a distance education course is more convenient.	160	44%
Personal circumstances (family, health, etc) made a distance education class more convenient.	68	19%
I travel sometimes and could not attend an on campus class regularly.	28	8%
I had a good experience with a distance education course before.	22	6%
None	18	5%
The same class on-campus was full.	18	5%
I thought distance education courses were self-paced and I could begin the course anytime during the term.	13	4%
I was curious, wanted to try something new.	13	4%
An extra course online lets me graduate sooner.	11	3%
I thought it was easier than an on-campus course.	9	2%
It was recommended by someone.	2	1%

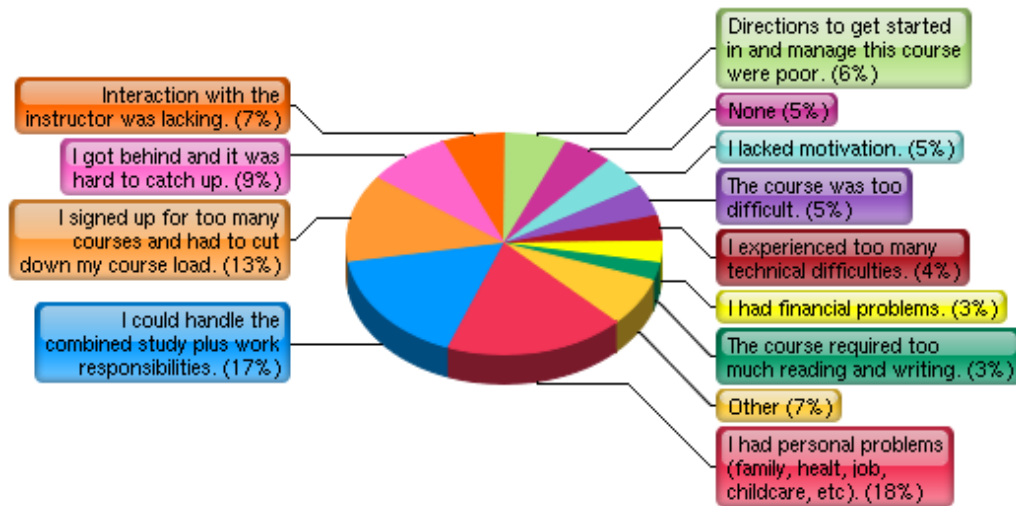
Total responses to this question: 362

7. Please think about the reasons why you dropped this course. Comment on each factor below in explaining why you dropped this distance education course. Indicate if it was Very important or Somewhat important or Not important at all

Item	Very Important	Somewhat Important	Not Important at all	Total
Directions to get started in and manage this course were poor.	18.2%	25.2%	56.6%	341
Interaction with the instructor was lacking.	17.6%	24.6%	57.8%	341
The course was too difficult.	16.0%	28.2%	55.8%	337
I could not handle the combined study plus work responsibilities.	32.9%	30.3%	36.8%	340
I had personal problems (family, health, job, childcare, etc).	37.8%	21.2%	41.0%	339
I had financial problems.	17.9%	17.3%	64.9%	336
I lacked motivation.	16.6%	27.9%	55.5%	337
I lacked access to a computer.	6.0%	10.7%	83.3%	335
I experienced too many technical difficulties.	11.2%	18.9%	69.9%	339
I lacked basic computer skills.	2.7%	3.9%	93.4%	332
The course required too much reading and writing.	12.9%	22.8%	64.4%	334
I felt too alone, not a part of a class.	12.5%	16.1%	71.3%	335
I got behind and it was hard to catch up.	32.1%	31.8%	36.2%	340
I didn't realize when I registered that it was a distance education course.	2.4%	3.3%	94.3%	333
I signed up for too many courses and had to cut down my course load.	23.1%	21.3%	55.6%	338
I do not like the distance education format.	7.8%	19.4%	72.8%	335
I didn't know where to go for help.	10.8%	14.4%	74.9%	334
I was not interested in the subject matter.	7.8%	18.0%	74.3%	334

Total responses to this question: 360

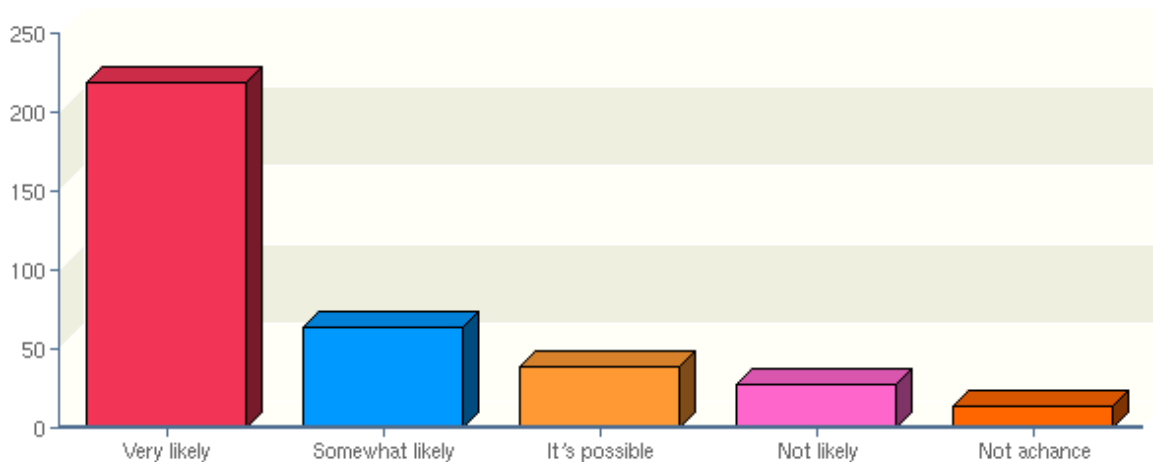
8. Overall what do you feel was the main reason you were NOT able to successfully complete this distance education course? (Select only one.)



Item	Count	Percent %
I had personal problems (family, health, job, childcare, etc).	64	18%
I could handle the combined study plus work responsibilities.	58	17%
I signed up for too many courses and had to cut down my course load.	45	13%
I got behind and it was hard to catch up.	30	9%
Interaction with the instructor was lacking.	23	7%
Directions to get started in and manage this course were poor.	22	6%
None	18	5%
I lacked motivation.	17	5%
The course was too difficult.	16	5%
I experienced too many technical difficulties.	13	4%
I had financial problems.	11	3%
The course required too much reading and writing.	9	3%
I was not interested in the subject matter.	7	2%
I felt too alone, not a part of a class.	5	1%
I lacked access to a computer.	5	1%
I do not like the distance education format.	4	1%
I didn't know where to go for help.	3	1%
I didn't realize when I registered that it was a distance education course.	1	0%

Total responses to this question: 351

9. How likely are you to register for another online course?



Item	Count	Percent %
Very likely	219	60%
Somewhat likely	64	18%
It's possible	39	11%
Not likely	27	7%
Not achance	14	4%

Total responses to this question: 363