**DACUM Research Chart for Custodian/Environmental Specialist**

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Skills Profile for
Custodian/Environmental Specialist

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GENERAL KNOWLEDGE AND SKILLS

Chemical applications
Ability to select appropriate chemical for the task
Operation and safety procedures for operating equipment and tools
Contract compliance
Carpet care techniques
Ability to determine best methods to clean a specific area
Ability to follow directions (oral and written)
Proper lifting techniques
First Aid and CPR
Strengthening exercises to prepare for work
Ability to respond to evacuation plan
Good verbal communication skills
MSDS

WORKER BEHAVIORS

Willing to ask for help
Ability to follow directions
Team player
Responsible
Professional
Functual
Common sense
Positive attitude
Organized
Willingness to ALWAYS follow safety procedures
Pride in workmanship
Awareness of surroundings
Attention to detail

TOOLS, EQUIPMENT, SUPPLIES AND MATERIALS

Power wash machine
Mops
Vacuum
Grooming brush
Cleaning solutions
Rubber boots
Mask
Ear plugs
Eye wash station
Water hose
Fliers
Putty knife
Wrench
Squeegee
Spray bottle
Hand truck
Towels
Chamois
Safety signs
Caution tape
Rain coat
Safety vest
Respirator
Toilet tissue
Paper towels
Window washing kit
Water nozzle
Rubber gloves
Broom
Neutral cleaner
Shovels
Wet/dry vacuum
Back-brace (Belk)
Goggles
First aid kit
Water hose
Rake
Ladder
Janitor cart
Radio (CD player)
Truck, van
Trash bags / cans
Push Broom
Mop, bucket & ringer
Cones
Dust mask
Dust pan
Binder, press, paper
Walkie-talkie
Clipboard
Pager, cell phone
Knee pads
Brute Barrel

FUTURE TRENDS AND CONCERNS

Diversity training
New machinery
Robots
New techniques
Increase in employment opportunities
Job simplification
Improved efficiency
Less hazardous chemicals
Ergonomics

ACRONYMS

PPE Personal Protective Equipment
OSHA Occupational Safety & Health Administration
MSDS Material Safety Data Sheet
SB198 Workplace Safety Program