Take steps to increase quality, productivity, professionalism, and employee retention—

Employers
Employers who support and encourage their workers to improve skills through formal training may save time, energy, revenue, and other resources.

**T|TEC** focuses on supporting the employment and advancement of Community Health Workers, Social Services Paraprofessionals, and other frontline community health and social service providers. While **T|TEC** focuses on the Community Health Worker certificate at City College of San Francisco, employers and employees may also be interested in our HIV, Drug and Alcohol, Trauma Prevention and Recovery certificates and, in the future, our Youth Worker and Chronic Conditions training programs. The project is committed to helping individuals move out of poverty into education, employment, and career advancement; and dedicated to training incumbent workers to excel in their jobs.

Students who have participated in **T|TEC** related courses report increased competency in communication skills, cultural awareness/sensitivity, time management, and reading and writing skills. Students also indicate that they have a better understanding of the topic studied, are able to communicate their knowledge, feel confident in applying the skills learned, and are better prepared to serve their community.

**T|TEC** related courses and certificates are pathways designed to provide the community and employers with appropriately trained and qualified staff. Some of the gains employers may see in their workforce are: increased labor market related skills and competencies, quality of work, productivity, professionalism, and employee retention.

Employers may also request the delivery of certain courses at their agency or workplace.

For more information on courses, certificates, and training please visit our website: [http://www.ccsf.edu/ttec](http://www.ccsf.edu/ttec)

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