



CCSF-Alcatel Technology Partnership

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Who is Alcatel?

Alcatel – Lucent



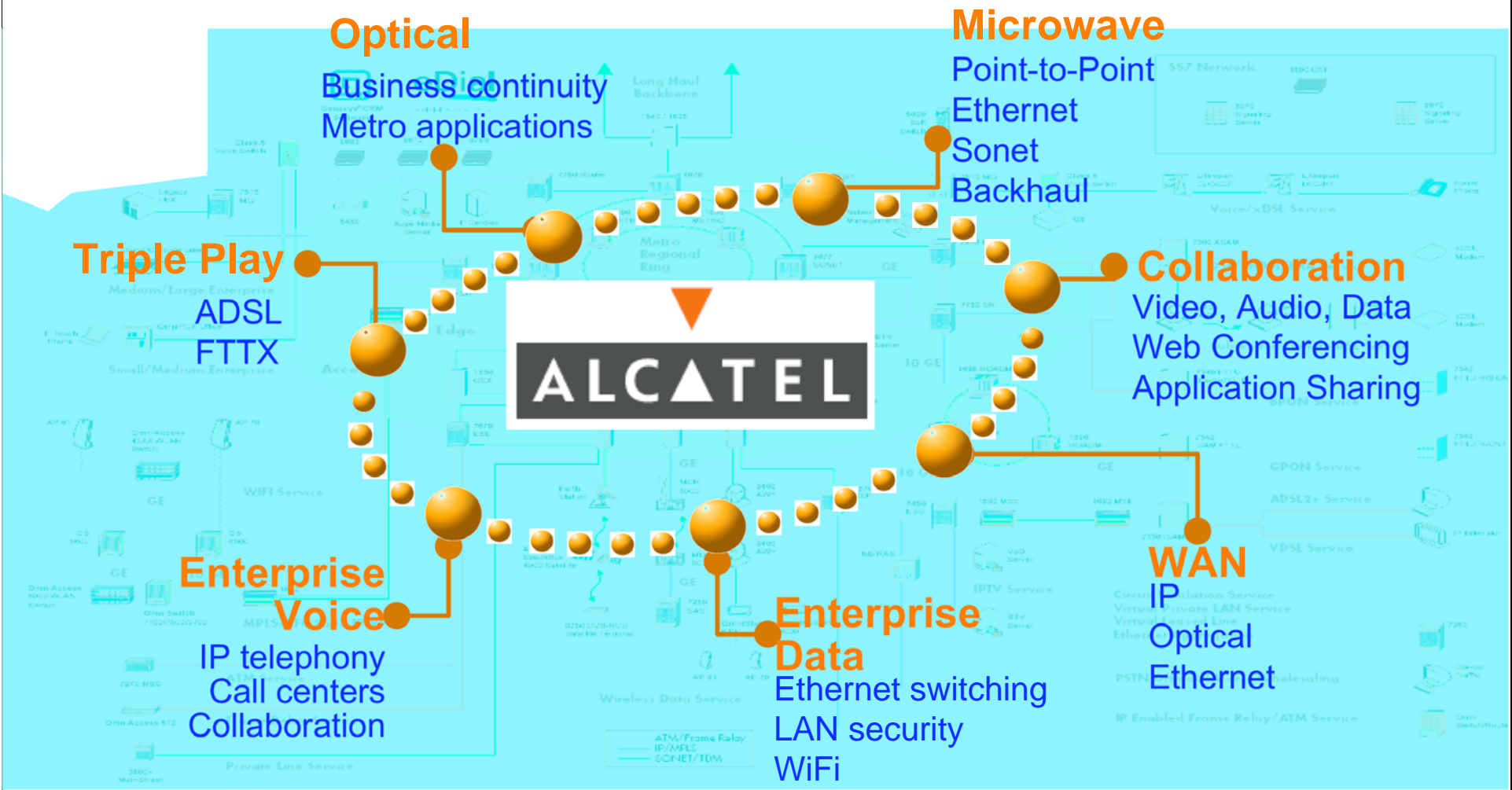
The World's Largest Global Communications Solutions Provider



Lucent Technologies
Bell Labs Innovations



A Powerful Portfolio



Alcatel Enterprise in Brief



125 million customer interactions daily
#1 in Contact Center Infrastructure software

- Frost & Sullivan, WW 2004



55 million telephony lines shipped
#1 in IP-PBX and PBX

- Gartner Dataquest, 2004 (Europe)



500,000 customers
1,500 partners worldwide



CCSF-Alcatel Technology Partnership

“Making Academics Real”

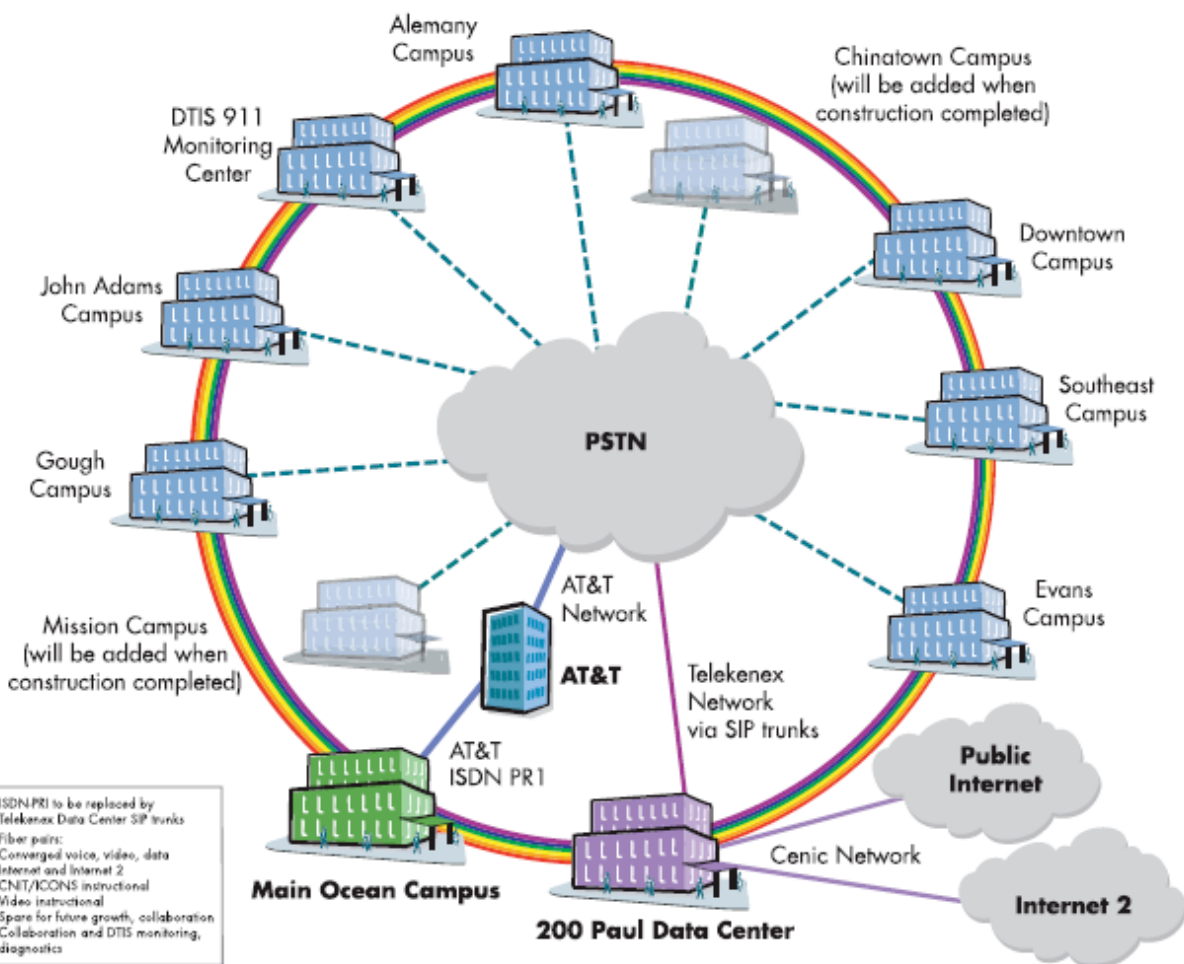


- ❖ Deployed a State-of-the-art Alcatel OmniPCX Enterprise system with 2,000 VoIP handsets and 1,000 virtual voicemail boxes – resulting in \$400,000 savings annually
- ❖ 3-Year \$750,000 NSF grant to establish the Institute for Optical and Networking Systems (ICONS) to bring leading-edge technologies into the classroom
- ❖ CNIT’s new Voice Over IP (VoIP) job-training course created provides real world exposure to latest technologies
- ❖ Alcatel is an official member of the ICONS-created Advisory Panel to assure efforts are optimally relevant to industry and community



Next Steps

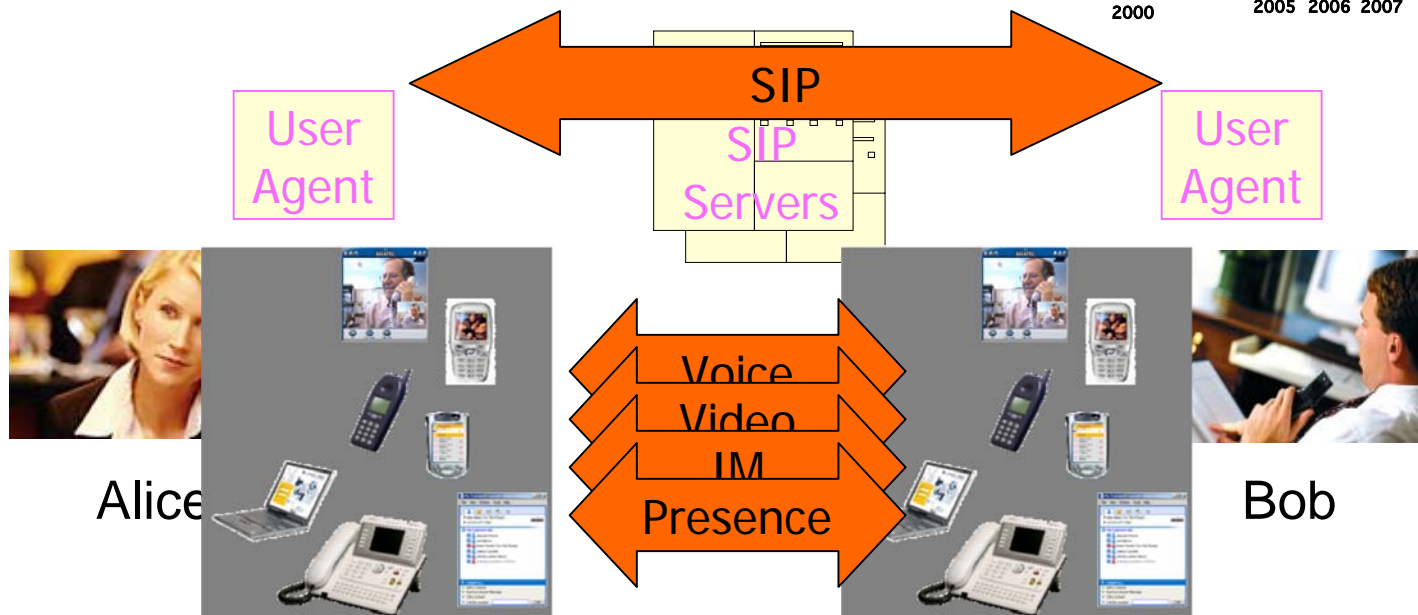
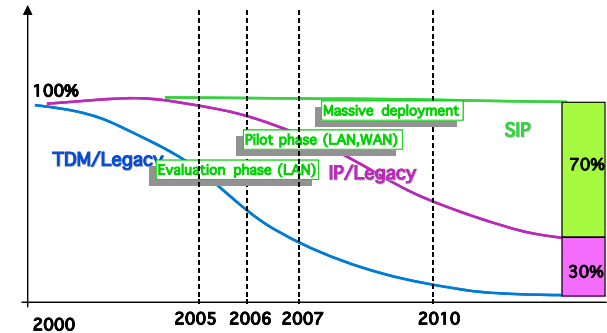
Deployment of SIP Technology in Campus Environment



So Why SIP?

SIP is User Centric – ties it all together

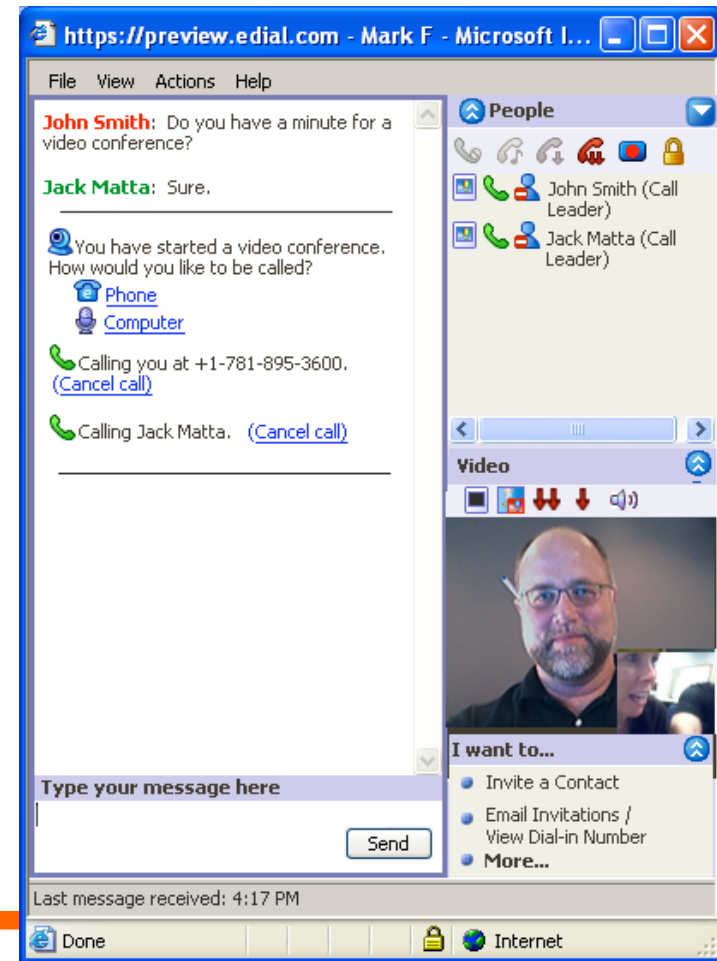
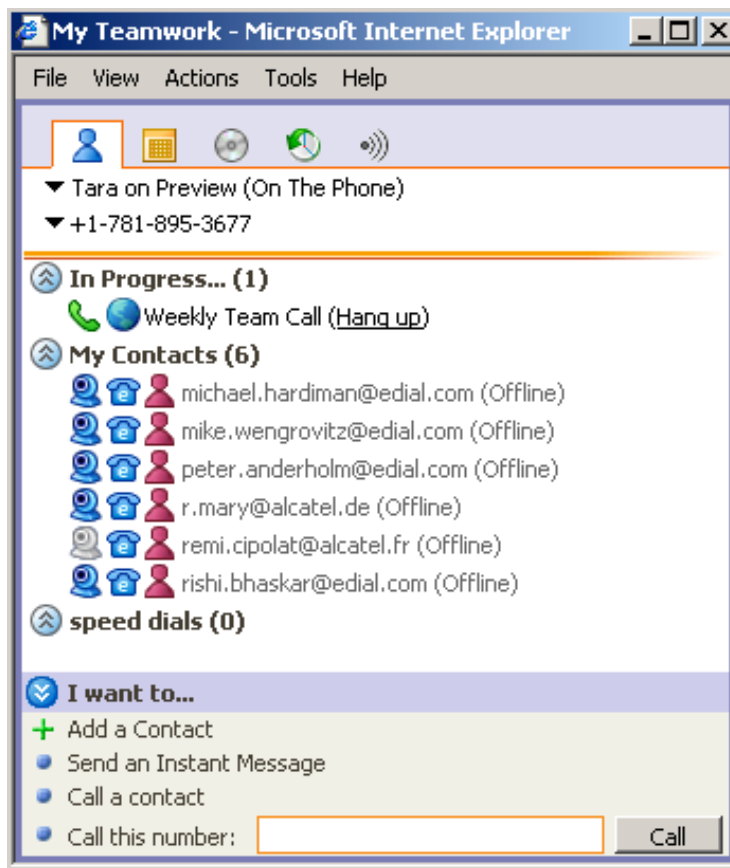
- Supports users having multiple devices
- Supports using multiple media
- Widespread adoption by vendors



Workflow-centric, User-centric Interface i.e. My Teamwork



Call, IM, Video, Conference, Record, Share ...

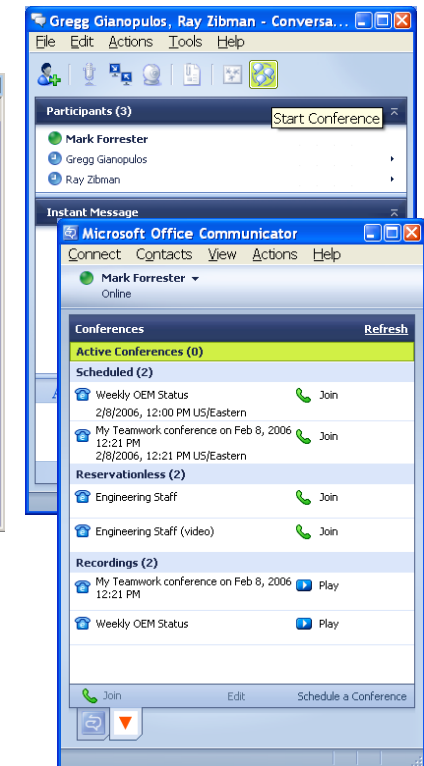
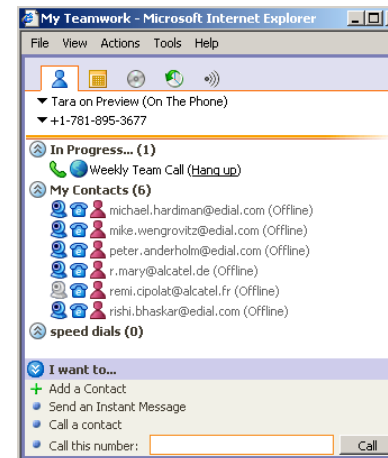
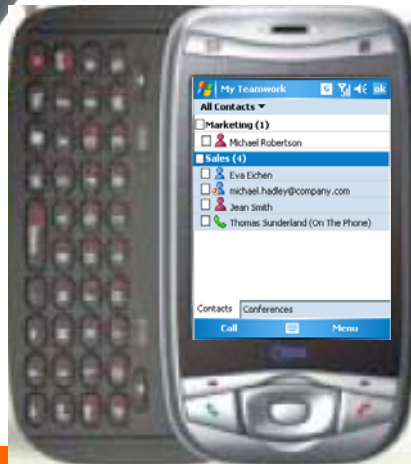


Integrating across Interfaces/Devices



Single User identity and experience

- Phone, PC, Mobile PDA
- Zero footprint Web access or MSFT client



Communicate by Name and/or Skills



1: Type 'fis'



2: Press 'Name'



3: Press 'Peter'



Fixed-Mobile Convergence

- Dual Mode GSM/CDMA/WiFi phone
- One telephone number
- Single voice mail
- Potential cost savings



Conclusion



CCSF and Alcatel Technology Partnership for Education Advancement



www.alcatel.com

Thank you

ARCHITECTS OF AN INTERNET WORLD

