

PROGRAM REVIEW COMMITTEE

Minutes: March 31, 2003

Present: Handler; Jenkins; Gabriner; Podenski; Armstrong
Guests: Ellison; Hall; Abma

1. Office of Instruction

Discussion of five major concerns with members of the Office of Instruction. They are:

1. Participation of staff in the program review and morale of staff
2. Need for a user survey to assess satisfaction with services
3. Incorporate external perspectives in to unit plans
4. Statistical support for services provided to faculty and staff
5. Specific information about articulation services

The committee members were satisfied that the Office of Instruction had met or would meet all of the concerns noted above. The Office of Instruction provided a revised version with a large appendix for the committee. The committee will read the revised version for the next meeting.

2. Status of Other Program Review Reports

Committee members updated the status report list

3. Dental Assisting Report