

Student Opinion Survey Comments about Police and Security

I'm not comfortable parking in the reservoir because I see broken glass all over the parking lot every day- someone is breaking into the cars.

I feel that there should be more clarity of where the call boxes should be, there should be more patrol in the evening and there should be more science classes for evening students, there should be more lighting and the light fixtures fix in a timely matter and you guys really need to have hrs for financial aid for the evening students, better vending machines and personal feminine products sold for women bathrooms, longer bookstore hrs for evening students and longer library hrs on the weekend and evenings for evening and working students, and a Larger parking lot closer to the library that is enclosed with security. The faculty can be a little more helpful and kind. The registration lines need to be improved at time of registration.

It can be truly scary to walk around on campus at night. In general, it is far to dark when leaving a night class and going to the car or walking to across campus to get to BART. This semester, the lights did not seem to be adjusted for the time change and I walked down completely dark stairs over by Batmale hall for a few weeks before they were turned on. There should also be a rule about cell phones in class...if one goes off the student should be asked to leave for the day. This is such an important issue because it is just ridiculous that we have to be interrupted when taking tests and giving speeches in class by a cell phone ringing. I had an English teacher who gave somebody one chance; if it happened again he would have them leave class and take an absence. It worked very well and after the first few weeks, nobody forgot to turn off their phone. In general, we have some of the best teachers I have ever met. The best ever was [faculty name removed], the excellent English teacher who died last semester. He actually changed me for life...and in a most positive way. Even though the way he died was tragic and socially uncomfortable to deal with, I think there should be some kind of permanent memorial for him on campus. With all this construction going on in the next few years, it would be fitting for us to have a reminder of all that he gave to his students. Whether it be a plaque, a conference room, or a patch of garden, he gave a great deal of his life to this school and it seems like it would be the least we could do in return.

I find that the JAC is less formal & you feel like you're in HIGH SCHOOL b/c of the GED program. The enrolled students in the GED program are VERY SCARY & I have been threatened on the bus after leaving the campus by a young man who was carrying a weapon & I told him that those items shouldn't be brought to school - I think to make that campus feel more professional you should move the folks who are less academically inclined some where else w/lots of security. I'm a 33 y.o. NTS who has been to many other colleges in my lifetime - Portland Community College in Portland, Oregon does not have the scary feeling that JAC or Phelan has. I believe that college/education is a right, but if you don't want to study & excel then you should find somewhere else to be & let those of us who want to be in school carry on.

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The CCSF police provided at CCSF is very poor. I once forgot to bring my umbrella (during a heavy rain) and I had a computer on me and called CCSF police to request a ride to my car parked in the ocean parking lot available for students. -I was stunned to hear the officer state to me that it would take them 45 min...to get give me a ride to my car. It would have taken the officer less than a min. to drive me to my car. I even stated that I had an electronic unit that has my saved work on it and can't afford to loose it. (the officer showed no interest in helping spoke very inappropriately to me as if I was wasting his time). this happened at 10:00 p.m. so I am not sure what CCSF police was doing at a late hour that it was going to take them 45 min. to assist me to my vehicle. I found this to be very rude, considering that I pay to attend school and am taxed on top of my tuition for CCSF services and I was declined this service. If this information can reach a high ranking administrator, please address and this to the CCSF police supervisors for I believe appropriate measures should be taken for there evening shifts. Thank you.

Campus Police should control the traffic in peak hours. Instructors should be tested by "undercover" students, so CCSF can really know how the instructors work.

Constant security presence in the reservoir parking is a must!

For the negatives: It would be helpful to be able to talk to a live person sometime when I call into the fin. aid office. I never ever do, or can, even. It would also be helpful if the available campus jobs were listed in the CDPC; I know that I saw four or five people ask them the same question in the fifteen minutes I was in there asking about work-study. I've never seen a campus police, except when they're direction traffic, I don't know, am I suppose to see them around? Some guy I don't know has harassed me a few times in front of the bookstore. Also, one of my classes is falling behind in the syllabus because someone who can't keep up is holding all the rest of us back, we're 3 chapters short now. For the positives, which there are many! My professors are all really fantastic, very energetic and engaging. There was only one professor who wasn't and I was able to switch into a very good class instead, and did so very easily. (The good professor is [faculty name removed].) I've been to talk with transfer and concurrent enrollment counselors, as well as looking for information from other staff members, (English department, Honors dept. etc.) and everyone is incredibly helpful and knowledgeable. On the whole, I really like going here. Thanks!

Since I already have my AA Degree and I am only taking one class at the Valencia-Castro Campus, many of the questions on your survey did not seem to apply to me and the situation I am in, so I had difficulty completing the survey. I am taking an Italian Class from [faculty name removed] and I would like to highly commend her. She is an intelligent, enthusiastic and supportive teacher. In general the staff at the campus on Wednesday nights seems helpful, and I would like to highly compliment the safety officer who oversees the campus parking lot on Wednesday nights. He is very hardworking, efficient, helpful and cheery. One negative comment I have to make is that the classroom we are in is usually very dirty. The floors are filthy. There is always lots of dirt and paper trash on the floor in our classroom. It is hard to imagine that got that dirty over the course of one day.