

## Student Opinion Survey Comments about Instructors

CCSF is not really an easy school to attend in that things are difficult to find and do, such as buecratic happenings. Online courses are almost impossible, as most teachers do not answer mail. Face to face, professors are excellent. There is no parking & the class size is overbooked. I know it's not your fault, though- budget cuts.

I really love S.F city college, the only thing I would say is not so great is that some of the campus are really really dirty, and when I tried to enroll in this school, it was the biggest run around ever!. But I really like most of the teachers work here.

All in all, I have had a great experience at city college. Although I've had some lackluster teachers, most of them have been passionate about there work. I would definitely recommend CCAC to someone because I consider it a very cheap and efficient way. As long as the prices don't go up.

CCSF is overall a great school! I only see one problem. Technical instructors often have difficulty breaking down, segmenting, and properly ordering their subject material so that it is easily absorbed. [Faculty name removed] understands how her students learn. Other technical instructors at CCSF should review her teaching methods and style.

City College of San Francisco does an exceptional job of offering wonderful services with what I'm sure are very limited financial resources. Especially notable is the level of care and attention given by some professors, whose caliber of teaching rivals that of their peers at private schools I've attendended. One concern for me is the general state-of-affairs and disrepair that some areas of the campus are in- wouldn't it be smart to have a volunteer and/or work study day to do clean up of windows & walls, and replanting of flowerbeds, etc.? We must be able to coordinate a campus wide clean-up day, sponsored perhaps by Sloat Garden Center or Home Depot? Just a thought!

I have had a very good time learning and experiencing with different classes in CCSF. It is made known to all, that because of the financial problems our college has been having that our classes have been cut. But I do wish our school had more classes to work around my busy schedule. But I do plan to attend CCSF in the near future for hobby classes or just for fun. The Art teachers are all very helpful and kind to me, and I do recommend the school to people.

I really love City College and I can honestly say it has changed my life. As a person with learning difficulties, school has always been a chore for me. However, with the support I received at City College have been able to obtain an AA and I will be attending classes at San Francisco State this Spring. My classes at City have helped me become stronger in mind and in body (step aerobics!) I am especially thankful to all those involved in the Child Development Department. I have learned so much and I feel, as I am a better teacher because of all of my classes and the wonderful staff. The things that I learned at City have helped me to make a positive difference in other peoples lives. Thank you [faculty names removed].

I went to Boston University as a Human Physiology Pre-Med Major for two years. BU is considered a high-level university, and yet I am much more impressed with the education I am receiving here. The professors are very knowledgeable and very accessible. I have recommended it to several friends.

I attended CCSF to learn Chinese. I stopped attending after 3 months because of the terrible quality of the instruction. I had intended to take further classes, but declined after I found out how slow the pace would be. I will consider attending more advanced Chinese classes in the future depending on the material covered.

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The teachers should let the students be a little more independent and not babysit them like high school students. Many adults have family and work along with school. Being marked late (which will affect your grade) for a 3 mins. Because of horrible parking and work issues is just so high school level.

A few of my instructors this semester have a real sarcastic attitude that is very offensive to many of my classmates...and have become afraid to ask questions...

Currently I am taking elementary Spanish. Because classroom and test instructions are given in Spanish, I do poorly. I do not understand in Spanish, this is my first semester. I would like it more if the instructor would help the students with the most difficult parts and sections in our Spanish books. The instructor basically talks in Spanish, little about the books.

I have graduated from CCSF. I had a great experience there, however, my son is now attending and he has experienced a bit of a problem with one of his English instructor. Last semester his instructor just dropped him with out prior notice. Because I had never experienced this with any of my instructors, it was hard for me to believe that an instructor at CCSF would do this. I just hope this does not happen again, because if it does, CCSF will have to deal with me.

I've seen many students cheating in different classes. It really upsets me when those people get passing grades. I would like instructors to pay more attention at least for exams. Some instructors actually left the classroom and not knowing those students were discussing for answers. I don't think it is appropriate for instructors to leave the classroom except for some emergencies.

Some ( not all) but some of the teachers are pretty bad at CCSF. I wish CCSF would get some fresh, NEW blood. (teachers).

Stop forcing your liberal views onto unsuspecting young minds or at least provide fair and balance views. I do not appreciate it when teachers try to force their leftist political views down my throat. Make your teachers keep their liberal opinions to themselves.

The teachers make the class and I've had a few that made me drop.

The faculty is coming of age. I think you need to refresh some instructors. There have been several new instructors recently and I think they refresh the air. More enthusiastic. Some of the older instructors have lost their steam.

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Being a native San Francisco, I have grown to enjoy the experience of living in San Francisco and City College allows me to do fairly affordably. I am impressed by the quality of the instructors and the effort they put into their lectures. Although coming from what is one of the best ranking high schools in the Bay Area (Lowell), I did not feel the administration and the teachers did not give enough respect to the students nor did the teachers put in enough effort to make their students great. Here at CCSF, I see the difference a dedicated and respectful faculty can make. I am extremely dissatisfied with the tuition fee hike by our celebrity governor (I think most of California needs to watch a film called BEING THERE by Jeremy Kosinski). A world that places their SUV over the education of the public is truly shameful. I certainly do not feel I have much of a voice in my education and the best thing for me to do is to take the cheapest and most cautious path. The biggest gripe I have about CCSF is the amount of secondhand smoke one can be introduced to. I would not like to be pregnant woman attending class here. I dont know how feasible a ban on smoking would be, but it would be good for the health of the general public. I just noticed that I was supposed to keep this to fifty words, but I have a lot of other thoughts - just in case it helps at all. Please do tell me a list of people I can potentially contact if I have a suggestion: [student email address removed]. Thanks for reading!

Most faculty, especially those who are well known and come by peer and student recommendations are excellent. The fact that I have been able to be taught in relatively small classroom settings by PhDs is extraordinary. Faculty is very accessible. Administrators and counselors do not always have the correct information and are often difficult to speak with or get clear information from. Some of the facilities could be cleaner and better cared for. The library is a great facility and resource for students, as well as the health center.

I have completed the HIV Certificate program and so was impressed with the instructors and the class information that was taught.

Since I already have my AA Degree and I am only taking one class at the Valencia-Castro Campus, many of the questions on your survey did not seem to apply to me and the situation I am in, so I had difficulty completing the survey. I am taking an Italian Class from [faculty name removed] and I would like to highly commend her. She is an intelligent, enthusiastic and supportive teacher. In general, the staff at the campus on Wednesday nights seems helpful, and I would like to highly compliment the safety officer who oversees the campus parking lot on Wednesday nights. He is very hardworking, efficient, helpful and cheery. One negative comment I have to make is that the classroom we are in is usually very dirty. The floors are filthy. There is always lots of dirt and paper trash on the floor in our classroom. It is hard to imagine that got that dirty over the course of one day.

My instructors are excellent, the book prices are high, the registration and counseling process needs improvement, and the financial aid office needs new staffing.

I always appreciate your professors/teachers' profound knowledge and rich experiences especially in the int'l business and int'l law, and others such as psychology or PE; they are truly excellent faculties we can have and cherish those class memories even after finishing courses. However, your dam. Staff, some Chinese is worst to entertain int'l students from all over the world. I am sick of dealing with some of Chinese female staff as they never can be a professional staff to face with foreign students, simply very RUDE with their heavy English accent, hard to understand ; sorry about this comment!

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I just want to say that the resources to help a student be successful in your institution are excellent. I love my teachers and what to give snacks to [faculty names removed]. They are fabu and I consider myself very lucky to be able to learn from them. Thanks, [faculty name removed]. P.S Oh and I can't forget [faculty names removed] (I Love You Man!!!!)

I've been at CCSF for years...they haven't been wasted...since 2000 I have met Teachers who have changed my life for the better...[Faculty names removed] to name my favorites...for the first time I have a clear career/education path and know I wouldn't be where I am if it weren't for these fabulous teachers...in Kindergarten I fell in love with my Teacher and at that moment decided that is what I wanted to do with my life...I am a PROUD Preschool Teacher and an even PROUDER Lifelong Student;) Much Love [student name removed].

It is refreshing to go to class knowing that the instructors truly care about teaching. I've been through the UC system, and instructors at City College have taught me more in less time (2 semesters vs. 3 semesters at UC Berkeley). I appreciate the fact that the professors for the most part enjoy their line of work.

[Faculty name removed] has made a very positive impact on my life regarding the way I view law and the legal process. I am a legal secretary and am taking my second class instructed by him. He makes learning law interesting and fun. He is by no means easy on us. However, his style of instruction is one that other instructor's would do well to follow.

[Faculty name removed], one of my instructors for 3 semesters, deserves some type of recognition. My life has been positively changed by her and I have witnessed an amazing transformation to more positive well-rounded individuals in the lives of MANY MANY others. She's been teaching at CCSF for quite some time, and is very dedicated to her work. If were to ask any of her students if this is true, I'm sure they'd eagerly respond with a positive remark as well.

Thanks for your help from all teachers and employees in CCSF.

The teachers I have had have all been very good at their job. Especially [faculty names removed]. I really like their teaching style and attitude. they make class interesting =)

I am currently taking French 1b. I think that [faculty name removed] should teach more classes because the teacher I have now doesn't compare to his style and skill.

The main complaint I have is the vast difference in the quality of the instructors at CCSF. I have had one language instructor who did nothing but sit at her desk the entire class and have us listen to tapes (I could have done that at home) or read from the textbook (could also have done that at home). We also always left 1/2 hour early. Another language instructor I have had, [faculty name removed], has given 200% to every class I have attended. She brings in extra material for us and interacts with us throughout the ENTIRE class period. I wish you had more excellent instructors like her.

I have only taken a couple classes at CCSF. It's been easy to park, and the campus is laid out so I can get to my class safely and with ease. My teachers have been awesome. I wish more students contributed to class discussions and actually read the material

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It can be truly scary to walk around on campus at night. In general, it is far too dark when leaving a night class and going to the car or walking to across campus to get to BART. This semester, the lights did not seem to be adjusted for the time change and I walked down completely dark stairs over by Batmale hall for a few weeks before they were turned on. There should also be a rule about cell phones in class...if one goes off the student should be asked to leave for the day. This is such an important issue because it is just ridiculous that we have to be interrupted when taking tests and giving speeches in class by a cell phone ringing. I had an English teacher who gave somebody one chance; if it happened again he would have them leave class and take an absence. It worked very well and after the first few weeks, nobody forgot to turn off their phone. In general, we have some of the best teachers I have ever met. The best ever was [faculty name removed], the excellent English teacher who died last semester. He actually changed me for life...and in a most positive way. Even though the way he died was tragic and socially uncomfortable to deal with, I think there should be some kind of permanent memorial for him on campus. With all this construction going on in the next few years, it would be fitting for us to have a reminder of all that he gave to his students. Whether it is a plaque, a conference room, or a patch of garden, he gave a great deal of his life to this school and it seems like it would be the least we could do in return.

Campus Police should control the traffic in peak hours. Instructors should be tested by "undercover" students, so CCSF can really know how the instructors work.

Webstars should remain open 24 hours. The student website should contain more information so that students don't need to go to the offices. Faculty should make more use of the website like the CSU system.

I would really like to see the conditions of the classrooms improve. The "bungalows" are not inspiring learning environments. I would also like to see teachers with more time, and patience for one on one interaction with students.

Students need guidance on majors and transfers. They also need to talk to faculty. I made an appointment that never followed through! Why? Couldn't tell ya!

NEW STUDENTS: Overall, very good support. However, 4 different new student counselors told me 4 very different things, so I do not go anymore. FINANCIAL AID application: I followed instructions to the letter, but the office made a huge error, delaying the processing. Staff has been supportive, though. SMOKING: students smoke way too close to the doors, esp. ARTS ramps. Pollution on campus :( TEACHERS are great, can I "grade" them? Some are not clear in the syllabus, and/or do not keep to it. Structure and accountability are needed. The teacher should communicate changes.

Counseling (Latino counseling service should be open to flexible hours to students) should be available at anytime specially for working students. Regarding the faculty, I felt very disappointed one whole semester with a professor that passed away. It was a very bad experience to have someone so old and tired to teach. That was not a class...I got an F for the first time ever, but I was happy when I left. In that class during test, everyone copy the results from one another...Students showed up only for the test...

I would like to have Math Bridge FUNDED up till 860 and Statistic. I think that this would offer a better chance of success. I had to quite 860 because the change and lack of support was so great. The teacher was not that good, was behind, did not offer very much support, did not understand disabilities in learning and was confusing in her teaching style.

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Most of my experience at CCSF has been good. However, ALL of my English classes have been horrible. The instructors themselves have been apathetic and disorganized. The chair of the English department does not seem to have any interest in changing things. I have come to the conclusion that the English dept. at CCSF is a very weak link!

CCSF and wonderful Photo and Art History courses and instructors. Regrettably, after taking 15-20 courses, I've been battling shingles in my left eye for the past year. Think that I will have to withdraw again for rest of semester. Shingles isn't life threatening, but it's hard to see/read and causes fatigue.

I'm taking Swing and Ballroom dancing classes. The teacher, [faculty name removed] is excellent. I'm very grateful that these classes are available at a reasonable cost. City College is an amazing resource for the community.

For the negatives: It would be helpful to be able to talk to a live person sometime when I call into the fin. aid office. I never ever do, or can, even. It would also be helpful if the available campus jobs were listed in the CDPC; I know that I saw four or five people ask them the same question in the fifteen minutes I was in there asking about work-study. I've never seen a campus police, except when they're direction traffic, I don't know, am I suppose to see them around? Some guy I don't know has harassed me a few times in front of the bookstore. Also, one of my classes is falling behind in the syllabus because someone who can't keep up is holding all the rest of us back, we're 3 chapters short now. For the positives, which there are many! My professors are all really fantastic, very energetic and engaging. There was only one professor who wasn't and I was able to switch into a very good class instead, and did so very easily. (The good professor is [faculty name removed].) I've been to talk with transfer and concurrent enrollment counselors, as well as looking for information from other staff members, (English department, Honors dept. etc.) and everyone is incredibly helpful and knowledgeable. On the whole, I really like going here. Thanks!