A. EXCELLENCE IN TEACHING, LEARNING, AND SUPPORT SERVICES.
Strengthen and improve academic and student development programs to enhance student learning outcomes and promote access, progress, and success for all students.

- Increased SLO awareness and assessment activities
- Formalized ILOs
- Received state approval for 5 Associated Degrees for Transfer (ADTs) with 4 more pending

B. COMMUNICATION AND INFORMATION
Improve communication among all CCSF constituencies, including students, alumni, and community partners. Coordinate the dissemination of information to these groups.

- Increased coordination of enrollment management data and activities
- Increased use of Facebook and other social media

C. CAMPUS FACILITIES AND COMMUNITIES
Respond to the changing academic, CTE, student service, cultural and personal goals and needs of students and communities throughout San Francisco.

- Opened new facility in Chinatown / North Beach
- Created workgroup 15 to analyze Center activity and data

D. DIVERSITY AND INCLUSIVENESS
Promote diversity and inclusiveness at all levels of the College.

- Implemented several grants promoting the success of underrepresented students such as the Bridge to Success partnership between SFUSD, CCSF, and SFSU
- Approved EEO plan [link to draft – replace with final when available]

E. TECHNOLOGY
Update technology infrastructure, hardware, and software to support the College’s vision and mission.

- Purchased and initiated implementation of Argos
- Moved email platform to Office 365

F. RESOURCES AND STAFFING
Support workforce practices that put students first and that are economically, socially, and environmentally sustainable for the College and its employees.

- Parcel tax
- Bookstore lease