

City College of San Francisco, with funding from the Department of Children, Youth and their Families, conducted a Focus Group Study to assess the training needs of family child care providers in San Francisco. The focus group study served as an update to a needs assessment survey that was administered in 2003.

The Family Child Care Training Initiative has already responded to the findings in the following ways:

- To respond to providers' need to take classes close to their homes, the college is now offering classes in more neighborhoods, including Bayview and the Richmond.
- Because family child care providers usually care for children until 6:00 pm, many evening classes now begin at 6:30 pm.
- We know that different groups of providers have different scheduling preferences. Therefore, we are now able to tailor our class schedule to better meet the needs of specific neighborhood or language groups.
- To support providers who are pursuing higher levels of education, as may be required for programs like SF CARES, we will continue to outreach to those who may wish to participate in the Upgrade to Teacher Cohort and we will use a provider newsletter to highlight those providers who have achieved their educational goals.

The findings of this study have been shared with the Department of Children, Youth and their Families and with all agencies who serve family child care providers in San Francisco. If you would like to receive a copy of the study, please contact Zenya Moon at [fcczenya@yahoo.com](mailto:fcczenya@yahoo.com) or 415-452-5652.