CONSENT ITEM

DATE: April 23, 2015

PRESENTER: Ronald P. Gerhard and Susan Lamb

SUBJECT: Authorization to purchase software and services known as the “Sierra” platform from Innovative Interfaces Incorporated, for $83,500. Funding is provided from general funds for the Library and Learning Resources Center.

ITEM NO. 150423-IX-A-329

RATIONALE/FISCAL IMPACT: The underlying technical interface and architecture for the integrated library system is effectively obsolete, with final updates provided at the end of 2014. We are requesting the installation of upgraded software for our existing system, and a contract for data hosting and support for the next three years from our existing vendor, Integrated Interfaces, Inc.

The look and presentation of our public interface will not change, though the public user experience will be speedier; the interface will become more reliable for the delivery of cataloged digital products and conventional books and periodicals; and enhanced for data evaluation and student assessment. This proposed contract with Innovative Interfaces, Inc. – which has been our supplier for the Integrated Library System since 2005 – is a much needed upgrade, with a contract for migration, training, hosting and support for three years.

Innovative Interfaces is a local company, with headquarters in Emeryville, California, that has been producing and supporting library systems for 35 years, boasting a 98% customer retention rate – among them the San Francisco Public Library, San Francisco State University, University of San Francisco and the Peninsula Library System.

Pricing for the Sierra upgrade and hosting for three years is $83,500, exclusive of annual maintenance fees.

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LEGAL REQUIREMENTS: This agenda items is being presented in accordance with Board Policy and Administrative Procedure 8.06A – Procurement of supplies, equipment, and services as well as Public Contract Code 20651.

ACCREDITATION STANDARD/S: Approval of this resolution furthers the District’s compliance with accreditation Standard II.C.1 – The institution regularly evaluates the quality of student support services and demonstrates that these services, regardless of location or means of delivery, including distance education and correspondence education, support student learning, and enhance accomplishment of the mission of the institution. (ER15).

ALIGNMENT WITH COLLEGE GOALS AND PLANS: Education Master Plan Goal 2: Transform and sustain College infrastructure; CCSF Technology Plan (2013-2015);

RECOMMENDATION: That the Special Trustee approves the purchase of software and services known as the “Sierra” platform from Innovative Interfaces Incorporated for $83,500.