CONSENT ITEM

DATE: April 23, 2015
PRESENTERS: Ronald P. Gerhard
            Jay Field

SUBJECT: Authorization to contract with Aegis Identity Software, Inc. for Identity Management at a total cost not to exceed $115,000

ITEM NO. 150423-IX-A-328

RATIONALE/FISCAL IMPACT: Aegis Identity Software, Inc. has been working with City College on Identity Management since July 2014. Identity Management is the active management of user authentication, authorization, and security access/privileges (single sign-on) within the Banner system.

Aegis assisted with an assessment of what CCSF needed for Identity Management, and installed TridentHE software. Aegis provided services for the installation of TridentHE into a test environment, and worked on master detail design specifications. We are requesting that Aegis provide TridentHE configuration, testing, and production phases from now through August 31, 2015. The scope of work is to: Consolidate student user IDs, passwords, and required authorization attributes into a single student database (Active Directory). Employee accounts already utilize this technology, automate account “creation and activation” via Banner, provide for manual creation and activation of guest accounts not represented in Banner, and provide a web-based self-service tool for users to reset passwords and create/modify security challenge questions and responses.

LEGAL REQUIREMENTS: U.S. Department of Education requirements.

ACCREDITATION STANDARD/S: Consolidating the many CCSF digital identities into a single, unified platform will further access services for students and employees as well as make future systems easier to access. This supports Standard III.C.1, Technology services, professional support, facilities, hardware, and software are appropriate and adequate to support

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the institution’s management and operational functions, academic programs, teaching and learning, and support and Standard III.C.2. The institution assures that technology resources at all locations where it offers courses, programs, and services are implemented and maintained to assure reliable access, safety, and security.

ALIGNMENT WITH COLLEGE GOALS AND PLANS: Education Master Plan Goal 2: Transform and sustain College infrastructure; CCSF Technology Plan (2013-2015);

RECOMMENDATION: That the Special Trustee approves the contract with Aegis Identity Software, Inc. to provide professional services for Information Technology Services for the period of April 24, 2015 through August 31, 2015 for a total contract cost not to exceed $115,000 ($102,000 contract plus travel).