<table>
<thead>
<tr>
<th>Recommendation # 5</th>
<th>Lead Persons</th>
<th>Team Members</th>
<th>Activities</th>
<th>Self Study References Related Recommendations</th>
<th>Resources</th>
<th>Evidence</th>
<th>Timelines</th>
</tr>
</thead>
</table>
| Student Support Services | Jorge Bell | • Barbara Hernandez  
• Chris Jackson  
• Karen Grant  
• Kathleen Mitchell  
• Maria Heredia  
• Marylou Leyba  
• Michael McPartlin  
• Roland Montemayor  
• Terrance Hall  
• Veronica Hunnicutt  
• Shanelle Williams | • We have scheduled weekly workgroup meetings to discuss in detail the Standards related to Student Learning Outcomes for Student Support Services.  
• Read Accreditation Report and Self Study references related recommendations.  
• The team members took the WASC exam.  
• Identified, clarified and consolidated SLO work previously completed by the different units.  
• Develop Standard template/matrix to record SLO's for the Student Support Services unit.  
• Started a Student Support Services Binder of Good Practices  
• Determined a timeline when SLO's will be completed in the Fall 2012 Semester  
• Working on developing a Master Calendar for ongoing SLO development, analysis and continuous improvement | (II.B.1, II.B.3, II.B.3.a,c,d,e,f and II.B.4)  
Related Recommendations:  
#2 Planning/Ins.Eff  
#3 Program Review/Inst.Effect.  
#4 SLO/Instruction  
#6 HR/SLO eval  
#8 Phys. Resources | Betty Inclan  
Ted Alfaro | We are currently collecting SLO’s from all Student Services units. | We are currently working on setting timelines for the different activities. |

Remarks: